

Brian Maypole

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Work Experience

Angel Touch Commercial Cleaning – Denver, Colorado

General Manager – 2016 to 2025

- Directed all aspects of daily operations, including staff management and customer service
- Developed new customer leads via sales bids and create customer loyalty programs
- Led team of 10 employees from onboarding, ongoing training, and performance reviews
- Resolved customer complaints and manager customer satisfaction via hands on visits and employee guidance to build company loyalty
- Created employee schedules to ensure adequate staffing levels and controlling labor costs

Victory Construction & Refrigeration – Denver, Colorado

Operations Manager – 2011 to 2016

- Managed the new business procurement process including general contractor selection, negotiation, and contract management
- Dispatched service calls from King Soopers, Costco and Sprouts to 30 service techs
- Project Engineer (1 year King Soopers Remodel)
- Instituted safety training programs resulting in achievement of zero workplace accidents
- Oversaw accounts payable and receivable to ensure accurate accounting
- Conducted regular performance evaluations for team members, providing feedback on areas of improvement and recognizing achievements

The Maytag Store – Denver, Colorado

Director of Operations – 2006 to 2011

- Controlled all aspects of operations for a multi-location organization, including budgeting, staffing, and performance management
- Collaborated with sales team to forecast demand accurately, leading to improved inventory planning and reduced carrying costs
- Managed the recruitment, onboarding, training, and development of staff members at multiple locations
- Developed and implemented employee training programs to enhance skills and knowledge within the organization
- Conducted regular performance evaluations of staff members, providing feedback and coaching for professional development.

The Maytag Store – Denver, Colorado

Warehouse Manager – 2000 to 2006

- Oversaw daily operations of a large warehouse facility, managing a team of 5 employees
- Developed and implemented safety protocols to ensure compliance with OSHA regulations
- Optimized warehouse layout and workflow, resulting in an increase of productivity
- Managed shipping and receiving processes, ensuring accurate and timely delivery of goods
- Coordinated with transportation providers to optimize logistics operations for inbound/outbound shipments

Education

Broomfield High School – Broomfield, Colorado – 1993

