

B/L

BRIA LEWIS

Detail-oriented Customer care specialist with excellent communication, interpersonal and creative thinking skills. A fast learner and quick thinker, with excellent analytical, problem solving, and communication skills. Eager to find a role that will allow me to learn new tools and apply new concepts.

Southwest Edgecombe High School

2010-213

Edgecombe Community College

2014-2017

Tools

- Microsoft Excel / knowledgeable
 - Microsoft Word / skilled
 - Tableau / knowledgeable
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- Critical thinking
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- Computer skills
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- Time management

Merchandising Associate

Belk / Greenville, NC

2022-Present

- Provide retail merchandising coverage within a designated retailer and assign territory in a timely and efficient manner.
- Participate regularly in merchandise resets within a team atmosphere. Assist departments in the implementation of signage and other merchandising advertisements.

Order Specialist

QVC Distribution center / Rocky Mount, NC

2019-2022

- Managed customer cases within corporate guidelines and provided end-to-end resolutions and follow-up communication between parties.
- Resolved customer issues and settled customer complaints in a timely manner. exceeded customer expectations in product quality and installation satisfaction.

Distribution Specialist

QVC Distribution center / Rocky Mount, NC

2019-2021

- Verify the accuracy of incoming and outgoing shipments.
- Compare identifying information with bills of lading, invoices, orders, or other records.
- Pack products in a timely manner to meet and exceed all deadlines.