

Brett Luben

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720-633-4976

**Background Summary** Currently enrolled in paralegal certificate program. Bachelor of Arts with major in Sociology. Managerial experience in the resort/hospitality field providing exemplary customer service while ensuring compliance of corporate goals and mission objectives.

### **Supervisory Skills**

Managed team of 40+ individuals in customer service/resort hospitality setting. Provided hiring, training, and development of employees. Responsible for scheduling and payroll for a medium sized department.

### **Communication Skills**

Skilled at managing difficult conversations with guests of a world class resort. Strong communication between a multitude of departments to ensure seamless operation. Proficient in MS Office as well as a strong technical background.

### **Employment History**

**TBL Excavating** - Aurora, CO Equipment Operator

May 2017 - May 2019

**Charter Sports** - Vail, CO Ski/Snowboard Rental Tech

Nov 2015 - Apr 2017

**Red Sky Ranch Golf Club** - Course Maintenance Specialist

May 2009 - Oct 2015

**Beaver Creek Resort** - Avon, CO Guest Service Supervisor

Nov 2009 - Apr 2015

### **Education**

**Adams State University** - Alamosa, CO Paralegal Certificate Program

Jan 2017 - May 2017

**Griffith University** - Gold Coast, Queensland, Australia Tourism Management Program

July 2007 - Oct 2007

**University of Colorado at Boulder** -Bachelor of Arts Sociology

Aug 2003 - May 2007

**References Available upon request**