

Brandon Hughes

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SUMMARY

Fifteen years of furniture moving experience. Specializing in every aspect of the moving world from commercial moves to residential. Ability to provide accurate estimates (cost, time, materials and manpower). Managed/supervised moves, ensuring the proper amount of employees and equipment were used to execute the move from beginning to the end.

Strong leadership skills and strong believer in teamwork. Very organized, detailed oriented and personable with extraordinary customer service skills.

Demonstrating my strong ability to learn and succeed, the warehouse world is my most current employment history and just adds to the great things I've been blessed to do! I've learned multiple computer programs, for shipping and for receiving inventory as well as special orders to fill for our customers, while working in the Caterpillar, Denver distribution center for nine months (where I obtained many forklift certifications and eventually became a team lead in the 1,000,000 sq. ft warehouse) and the Wagner Equipment warehouse in Durango, where I served as a warehouse supervisor for the past three months.

SKILLS

Loading & Unloading
Computer programs
Hard Working
Valid Colorado DL

Packing goods
Team leadership
Great Communication
Inventory & audits

Estimates & Proposals
Forklift certifications
Customer Friendly & Professional
Extraordinary paperwork skills

EXPERIENCE

Packing & Prepping Cargo

- Gathering all supply's as far as packing materials and separation of customers belongings, preparing everything to be moved safely, and labeling items so they can be identified at the other end of the move. This helps to be organized for time efficiency and insuring that the customer can rest assure that the proper steps & precautions were taken.
- Communicating with the moving team on which items to be brought to the truck, padding the furniture, and preparing to use the tier method. This allows for us to make sure the customer's belongings are cared for and that any prevention of damage was taken.
- Ensuring that any remaining packaging and materials are taken back to the truck, and that materials were cared for and remaining items will be used on the next move. This is a cost effective step for both the customer and the employer.

Furniture Mover Loading & Unloading

- Communicating with the team on which items to bring to the truck for loading purposes, padding and placing heavy items on the bottom to lighter on the top and continuing to use the tier method. This helps with damage prevention and for the moving truck to travel safely.

- Securing the furniture in every tier with straps, and making sure that all the items are safe for travel and secured properly. This allows for safe travel and reduction of shifting of items which in turn allows for a safe unload.
- Un-loading the items from the truck, taking the items to the customer desired location, placing the items where the customer can unpack easier. This makes things easier for the customer and making things less stressful.

Customer Service

- Being able to know that the customer is always right and to always put their needs and requirements at the top of the list, as making them feel confident in the services the company provides
- Having the ability to solve problems in more ways than one being able to put personal bias to the side and putting my job as one of the biggest parts of my life while being good at it.
- From the moment of meeting the customer thru phone calls or in person using communication and being able to listen to what the customer wants or doesn't want and communicating possibilities as we work together to accomplish the goal, following through with everything until the very end and then following up to see future needs or wants that we can assist with.

WORK HISTORY

Driver/Driver Helper	Road Scholars Moving & Storage	June 2020 - Present
Weekend Shift Team	Lead Supervisor Terumo Bct	Jan 2018 - Jan 2019
Warehouse Supervisor	Wagner Equipment Company	Oct.2018 - Dec. 2018
Warehouse/ Team lead	Caterpillar DDC	Jan. 2018 - Oct. 2018
Sales Consultant & Manager 2015	Re-Deau Home Furnishings Consignment	Jan 2012 - June
Sales Consultant/ Manage	North Point Home Furnishings La-Z-boy Gallery	Oct. 2009 - June 2011
Furniture Moving	Affordable Choice Moving	Jan 2002 - Jan. 2015

EDUCATION

High School Equivalency Diploma

REFERENCE AND WORK HISTORY CONTACTS

WAGNER EQUIPMENT CO. DARRIN SANDERS-970-759-9901

CO WORKER PATSY MORELAND-970-769-6349

CATERPILLAR DDC COREY LEYBA-303-316-3184

ROAD SCHOLARS CHRIS-720-937-7607

PERSONAL REFERENCES

NATASHA REIFSCHEIDER 720-291-7421

JOHN WARE DENVER RESCUE MISSION 720-434-8043

MARK McINTOSH STRONGER CORD 303-667-5957