

Brandon Hanagarne

Greeley, CO | 505-635-9822 | brandonhank7777@gmail.com |

Professional Summary

Detail-oriented and personable individual with 10 years of experience in cash handling, account management, and front-line customer service. Extensive background in processing financial transactions accurately, resolving client concerns with professionalism, and maintaining strict confidentiality standards. Well-versed in cash handling and patron services, with strong clerical skills and a commitment to customer satisfaction.

Work Experience

Domino's | Bellingham, WA

Delivery Expert | September 2022 – Present

- Deliver customer orders with precision and punctuality by optimizing travel routes and verifying order completeness, contributing to consistently high customer satisfaction score
- Assist with food preparation and order accuracy by checking over items before packaging, resulting in a reduction in order errors
- Maintain a sanitary and organized work environment by executing end-of-shift cleaning protocols and deep-cleaning tasks, supporting compliance with health and safety standards
- Replenish inventory during high-volume periods by tracking and restocking ingredients and packaging materials, ensuring uninterrupted kitchen operations
- Cultivate positive customer interactions during order-taking and deliveries by practicing active listening and clear communication

Domino's | Tualatin, OR

Delivery Expert | October 2019 – September 2022

- Streamlined delivery operations by pre-loading routes and performing safety checks on vehicles.
- Enhanced in-store workflow during peak hours by multitasking between prep, oven management, and customer service, which improved team efficiency and reduced wait times.

Farmington Public Library | Farmington, NM

Patron Services Clerk | October 2015 – October 2019

- Promoted to full-time employment after earning commendation from the library director and city council due to outstanding service, reliable performance, and a patron-first attitude
- Secured patron data integrity by thoroughly verifying identity during account creation and updates, contributing to a 0% breach rate in confidential records over 4 years
- Improved library accessibility by personally locating materials and assisting with equipment setup at public events, increasing patron engagement and attendance
- Directed financial operations by accurately processing late fee payments, balancing cash drawers, and preparing bank deposits, resulting in zero financial discrepancies
- Elevated the user experience by proactively resolving self-checkout errors and gate alarm triggers, enabling seamless and uninterrupted patron visits

Safeway | Farmington, NM

Bakery Clerk | August 2015 – June 2016

- Supervised the bakery each morning by executing daily bake schedules and prepping 10 displays before store opening, ensuring full product availability for early customers

- Preserved product quality and compliance by meticulously removing expired goods and rotating inventory, reducing waste, and maintaining health code adherence
- Fostered community goodwill by coordinating daily donation pickups with local charities, helping minimize food waste while supporting local outreach efforts

Skills

Cash Handling, Drawer Balancing, Transaction Processing, Accounting Principles, Financial Recordkeeping, Reporting & Reconciliation, Data Entry, Database Management, Point-of-Sale (POS) Systems, MS Office Suite

Education

High School Diploma | Piedra Vista High School