

Billy Carter

Wellington, CO

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Work Experience

Receiving Lead

Bass Pro Shops - Columbia, MO

April 2019 to Present

- Delegated daily tasks to Receiving team.
- Received shipments and prepared freight for departments to stock.
- Utilized forklift and picker to assist departments with pick requests and customer care.
- Inventoried stock and fixtures to be of best service to store associates.
- Worked closely with management to ensure best practices and task completion.
- Trained new employees in Receiving procedures and certified them on Forklift/Picker.

Camping/Marine Sales Associate

Bass Pro Shops

May 2018 to April 2019

- Collaborated with team members to drive customer service initiatives.
- Prepared merchandise for sales floor by pricing or tagging and arranging displays.
- Ensured high-quality service for customers by asking questions and giving appropriate recommendations.
- Implemented up-selling strategies and excelled in store credit card applications.

General Helper, Consolidator, Picker/Packer, Truck Loader

Bass Pro Shops Distribution Center

July 2016 to May 2018

- Assessed work for errors/compliance issues and made corrections when necessary.
- Accurately and efficiently consolidated items for shipment, maintaining a 95% or above rate.
- Fixed and maintained transport line to ensure smooth work flow.
- Directly assisted area lead in managing 50+ employees across two shifts.
- Picked products for specific routes according to Pick sheets, maintaining a 95% or above rate.
- Demonstrated high flexibility in daily role assignment from shift to shift.

Grocery Team Member

Lucky's Market

July 2015 to March 2016

- Utilized register to ring up customers and make correct change.
- Refilled and rotated items on shelves to maintain a well-stocked inventory.
- Directed and managed all functions of the dairy, frozen, produce and bakery departments.
- Followed standards for product freshness, food safety, weights/measures, refrigeration and sanitation.

Education

Bachelor of Arts in Criminal Justice, Political Science

Columbia College

August 2012 to December 2015

Skills

- Forklift
- Pallet jack
- Picker
- Shipping
- Shipping/receiving
- Problem solving
- Inventory
- Detail oriented
- Multitasking
- Punctual
- Self motivated
- Training
- Cash Handling
- Excel
- Time Management
- Word
- fast learner
- Warehouse
- Forklift Operator
- Produce Experience
- Food Safety
- Upselling
- Freight Experience
- Packaging
- Pricing
- Order Picker
- Load & Unload
- Inventory Control
- Supervisor

Certifications and Licenses

Driver's License

Additional Information

SKILLS SUMMARY

Training - Shipping/Receiving - Detail Oriented - Self Motivated - Warehouse - Inventory - Sales
Critical Thinking - Problem Solving - Independent - Multitasking - Flexible - Punctual

EQUIPMENT CERTIFICATIONS

Forklift - Picker - Pallet Jack - Scissor Lift