

Professional Experience**Food and Beverage Supervisor** *Magnolia Hotels, Denver, CO* **February 2017 – May 2017**

- Supervise all F&B operations including Special Events/Banquets, Harry's Restaurant, The Lounge, Room Service, and the Kitchen in a busy downtown hotel. Some but not all duties include: training new hires, interacting with clients and hotel guests, auditing banks and calculating final check postings nightly, and collaborating with other department heads.

Student Manager *JMU Dining Services, Harrisonburg, VA* **September 2012 – May 2016**

- *Student Manager since August 2014* --- Manage 60 student employees and other adult staff in food service and preparation. Encounter over 250 customers daily in a fast-paced job environment that accounted for 35% of the university's dining profits. Princeton Review Top 10 best Campus Food.

Fine Dining Server *Local Chop & Grill House, Harrisonburg, VA* **May 2016 – February 2017**

- Serve customers a variety of prime and organically grown products while educating the guests on the uniqueness of the restaurant such as the extensive craft beer and wine selection and the benefits of supporting local area farms. Started as an entry-level service staff and have achieved promotion to the server level by means of studying the menu/history of the steakhouse, interacting in a positive manner with our guests, and demonstrating professionalism in our fast-paced, creative work atmosphere in this top rated restaurant.

UPB Summer Student Intern *University Program Board at James Madison University* **May 2014 – August 2014**

- Facilitate transitioning of music/events programming organization to the new school year. Research entertainment acts and collaborate with program boards at other universities. Plan, coordinate, and manage an event with food and music for 250 students with a budget of \$3,000.

Concert Production Intern *Pocahontas Live, Chesterfield, VA* **Summer 2013 and 2014**

- Internship for Pocahontas Live for their outdoor summer concert series. Consisted of running errands for bands, band managers, venue owners/assistants, etc. Also worked in set up for backstage, catering, dressing rooms, promotional advertisements, ticketing, and transportation of band and crewmembers. Gained invaluable insight into the music industry world.

Community Experience**Alternative Spring Break Leader** *Community Service Learning at James Madison University* **March 2015 – May 2016**

- Created a positive difference in an underprivileged community in Tahlequah, Oklahoma; working with the Cherokee Nation. Motivated and supported 11 JMU students in their service-work by partnering with Head Start programs; cultivating a sense of social responsibility, leadership, and life-long learning; committing ourselves to positive social change.

Orientation Peer Advisor *JMU Orientation, Harrisonburg, VA* **February 2015 – September 2015**

- Assist in the supervision of approximately 300 First Year Orientation Guides and facilitated the successful transition of first year students in the Class of 2019. Provide guidance for new students as well as strengthening my own public speaking, group facilitation, leadership, and overall team-building skills.

Education**James Madison University** *Harrisonburg, VA* **August 2012 – December 2016**

- B.S. – Hart School of Hospitality Management; Business and Music Industry Minors