

Aric Hooley

Fort Collins, CO

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Work Experience

Manufacturing Operator 4

Broadcom Inc. - Fort Collins, CO

October 2021 to May 2023

- Semiconductor processing with a focus on testing, etching, and metal depositing.
- Transfer of wafers between fabrication areas via a motorized “pack mule” courier vehicle.

Shelter Associate

Catholic Charities - Fort Collins, CO

July 2020 to November 2020

- Provided assistance to, and monitored, shelter residents and overflow clients.
- Facilitated conflict resolution when disputes arose between residents or clients.
- Maintained statistical data to satisfy program requirements; contributed to daily logs/pass-down.

Production Assistant

Toddy, LLC - Loveland, CO

June 2019 to November 2019

- Manufactured cold brew coffee equipment.
- Other duties included bagging, boxing, and labeling product for shipment.

Production Control Specialist, Manufacturing Specialist, Team Lead, Shipping/Receiving Specialist, Electrical Assembler

Woodward Inc. - Fort Collins, CO

April 2005 to July 2018

- Coordinator for Electrical Controls Repair – created and scheduled work orders, directed technicians, worked with Customer Service and Engineering to complete orders.
- Manufacturing Specialist/Team Lead for Electrical Production and Stockrooms – resolved problems with orders, conducted team meetings, documented non-conformance issues.
- Managed Receiving Dock – received new items into stock; performed material moves, cycle counts, and work order picks; identified and routed all items to the correct locations.
- Electrical Assembler for large control systems; test technician for engine control modules.

Customer Service Representative and Cashier

Toddy's Supermarket - Fort Collins, CO

January 1996 to December 2001

- Managed store post office, including counting cash tills and completing nightly audits.
- As a customer service representative - addressed customer issues, refunded and exchanged products, answered phones, and routed calls to the appropriate departments when needed.
- Cashiered for 3+ years. Stocked and rotated product (FIFO).

Education

Some college

Colorado

High school diploma

Skills

- Excellent team player with many years of leadership and mentoring experience.
- Multiple customer service-oriented roles in manufacturing and retail environments.
- Time management and coordinating skills; adept at prioritizing and completing tasks on time.
- Extensive report writing, data entry, spreadsheet, and other computer-related experience.
- Adaptable to changing jobs and work environments; calm in high-stress situations.
- Great at communicating with customers and other work areas/departments.
- Electrical Experience
- Store Management Experience
- Fabrication
- Blueprint Reading
- Conflict Management
- Assembly
- Assembly
- Manufacturing