

# anthony roberts

Malinta, OH phone# 326-203-8090

Email;

anthonyalanbusiness@outlook.com

Authorized to work in the US for any employer.

## Work Experience

---

### **Rockwell Automation; Dec 2022 thru current**

**3<sup>rd</sup> shift inventory clerk @ Goodrich plant (Engineering) Fort Wayne, IN**

**Daily stock order receiving and putting away inventory.**

**Forklift operations/Inspection**

**Forklift operator certification**

**Investigate Inventory discrepancies and report to manager.**

### **Sales**

Dayton Tire Sales and Auto - Dayton, OH

June 2019 to March 2021

Tire sales and Service

Giving estimates

Customer Service

### **Store Manager**

O'Reilly Auto Parts - Springfield, OH

April 2018 to July 2019

1. Daily Store Operations
2. Monitor inventory and returns
3. Correct any inventory mistakes
4. Monitor for any possible abuse of employee purchases and or possible theft
5. Maintain accurate inventory of receiving stock and returns.
6. Logistics on parts delivery
7. OSHA Standards
8. Monitor cash returns
9. within 3 months was able to get the store Net profit into positive increase and meet company goals.

### **Asst. Manager, Manger**

Grismer Tire Co. - Dayton, OH

November 1995 to March 2018

1. General Service Tech
2. Sales Asst.
3. Asst. Manager

4. Manager
5. Floating Manager
6. Was Awarded the highest award in company (Charlie Marshall Award, as Store Manager).  
To achieve this award a store Manager must achieve perfect customer satisfaction rate for the year. This also includes the responsibility of making sure all employees provide the same customer service levels expected by the company standards.
7. Retail Tire Salesman of the Year 2004
8. Stayed up to date on all product knowledge

## Education

---

**Work related training in Sales, Customer Service, Telephone Skills, Management Training, P&L Statements, Payroll, Human Resources, Expense, Gross Profit, Net Totals, OSHCA regulations.**

### **COLLEGE in Business Management**

Sinclair Community College - Dayton, OH

July 1998 to February 1999

### **Vocational Training in Automotive Technology**

MVCTC - Dayton, OH

August 1996 to May 1998

### **High school diploma (1) MVCTC diploma (1) Some college in General studies / Automotive Technology/ business management**

Northmont, MVCTC, Sinclair - Dayton, OH

August 1991 to May 1998

## Skills

---

- Business Management
- Human Resources
- Management
- Profit & Loss
- Overseeing day to day operations. Meeting expectations of company policies and goals.
- Loss Prevention
- Human Resources Management
- Logistics
- Operations Management
  
- OSHCA Regulations

## Awards

---

### **Asst. Manager/Manager**

December 2004

1. Retail tire salesman of the Year

December 2014

1. Charlie Marshall Award (highest manager awarded) as a store must meet customer satisfaction criteria.

### **Manager Training**

February 2019

1. Manager Training and Store Operations. Loss Prevention Training

## Certifications and Licenses

---

### **Asst. Manager / Manager**

December 1999 to Present

1. Bridgestone/Firestone North America Training (Customer service, telephone skills, product knowledge).
2. Grismer Tire Co. (management training)

## Assessments

---

### **Sales skills – Proficient**

April 2021

Influencing and negotiating with customers Full results: [Proficient](#)

### **Inside sales – Highly Proficient**

April 2021

Understanding and responding appropriately in sales scenarios, and performing common sales calculations

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.