

# ANGELICA ESPER

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## CAREER SUMMARY

I am a competent professional in the areas of Materials Requirement Planning, Production Scheduling and Inventory Control, Pricing Analysis; Operate with a strong sense of urgency and thrive in a fast-paced setting; Excellent organizational, communication, collaborative and interpersonal skills; Strong SAP knowledge; Superior problem-solving and analytical skills; Possess strong skills in project coordination, time management, multi-tasking; Customer focused; **Fluent in Spanish. Core competencies include:**

Data Analysis ▪ SAP Sales & Distribution ▪ SAP Production Planning ▪ Material Requirements Planning (MRP) ▪ Customer Service ▪ Employee Training

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## PROFESSIONAL EXPERIENCE

**BASF CORPORATION** ▪ Southfield, MI ▪ 07/2007 – 6/2016

BASF Corporation, headquartered in Florham Park, New Jersey, is the North American affiliate of BASF SE, Ludwigshafen, Germany and the second largest producer and marketer of chemicals and related products in North America. BASF had sales of \$17.4 billion in 2015.

**Pricing Analyst**-EDN/Dispersions & Pigments North America

Managed and monitored direct and distributor customer pricing in SAP; ensured timely price entry, accuracy and maintenance as required (expire prices, price adjustments, amendments to conditions).

- Developed and implemented Pricing Catalog Tool application to drive pricing process excellence within the division; managed ongoing enhancements.
- Trained and provided ongoing assistance to Sales Account Managers, Marketing, Product Managers, new employees on the Pricing Catalog Tool.
- Executed price increases/decreases.
- Responded to and took necessary corrective actions for all pricing discrepancies; coordinated with Customer Service and Sales Account Managers the resolution of pricing discrepancies in SAP; presented and communicated to team any price discrepancy trends and provided recommendations.
- Distributed weekly price discrepancy report to Sales Managers, Product Managers.
- Developed and distributed reports that monitored pricing conditions such as limit violations, expiry dates and accuracy.
- On-boarded acquired businesses; streamlined pricing and business activities.
- Distributed monthly Prisma/Ocean sales report.
- Experience in integration and performing UAT and system testing.
- Participated in various business Project Teams related to SAP processes, pricing processes, process improvements.

**BASF CORPORATION** ▪ Wyandotte, MI ▪ 03/2005 – 7/2007

**Customer Care Representative**-Customer Care Hub, Exports/Domestic Accounts

Delivered a high-quality customer experience through interactions with BASF customers. Managed execution and delivery of the customer experience via the order fulfillment process. This included order to cash, processing, exception and discrepancy handling and reporting in SAP, ensured appropriate transportation and distribution routing.

▪Served as the accountable party to our customers through close collaboration with Supply Chain, Product Management, Sales, Operations, Master Planning, Manufacturing, Scheduling, freight forwarders Panalpina and Kuehne&Nagel, and third party warehouses.

### **PROFESSIONAL EXPERIENCE Continued ...**

▪Managed export orders and requirements for BASF South East Asia, Germany, Brazil, Puerto Rico, Costa Rica. Managed Mexico Indent Orders.

**BASF CORPORATION** ▪ Wyandotte, MI ▪ 04/2000 - 03/2005

**Supply Chain Planner/Finite Production Planner** - Engineering Plastics Compounding Plant  
Managed and supported the SAP system for production scheduling, material master management, master data maintenance and material requirement planning.

- Responsible for the management, planning and purchasing of raw materials consistent with the Master Production Schedule. ▪Reviewed MRP exception messages in SAP.
- Directed weekly cycle counting and inventory reconciliation of raw material stocks.
- Worked with business management to determine the appropriate inventory levels for in-plant production and warehousing.
- Provided backup support for Logistics Manager and Department Shift Leader.
- Prior to being promoted to Supply Chain Planner: Worked in shipping and receiving. Reported production of finished products and coordinated shipments to customers and warehouses.

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### **EDUCATION**

**Associates of Applied Science**  
**DENVER ACADEMY OF COURT REPORTING** ▪ Denver, CO

### **TECHNICAL SKILLS**

Proficient in Microsoft Office Suite: advanced Excel ▪ Word ▪ PowerPoint ▪ MS Outlook  
Lotus Notes 8.5 ▪ SAP R/3, SAP R/2