

ANGEL RODRIGUEZ

PROFESSIONAL SUMMARY

Dynamic leader with proven success at El Famous Betos, enhancing operational efficiency and customer satisfaction. Excelled in team management and inventory control, significantly improving service quality. Skilled in staff training and customer engagement, adept at resolving conflicts and implementing constructive feedback.

SKILLS

- Team Management
- Inventory control and record keeping
- Customer Engagement
- Staff Management
- Adaptable

WORK HISTORY

RESTAURANT MANAGER 04/2014 to Current

El Famous Betos, Ogden, UT

- Managed daily operations to ensure a high level of efficiency, consistency, and quality in both food and service.
- Carefully interviewed, selected, trained, and supervised staff.
- Met, greeted, and encouraged feedback from customers and used feedback to implement positive changes within restaurant.
- Reconciled cash and credit card transactions to maintain accurate records.
- Correctly calculated inventory and ordered appropriate supplies.
- Quickly identified problem situations and skillfully resolved incidents to satisfaction of involved parties.

EDUCATION

Bonneville High School, Ogden, UT

LANGUAGES

Spanish

Native or Bilingual

English

Native or Bilingual