Andrew Bates

Westminster, CO
andrewbates466_jp7@indeedemail.com
3035639170

Authorized to work in the US for any employer

Work Experience

Warehouse Associate (Seasonal)
Amazon - Thornton, CO
November 2020 to February 2021

An Amazon warehouse fulfillment associate is responsible for carrying out an array of duties such as receiving and processing incoming stock and materials, picking and filling orders from stock, overseeing the packing and shipping of orders, and/or managing, retrieving, and organizing stock

Team Leader
Waterway Carwash - Broomfield, CO
August 2017 to January 2020

• Provide customers with a service that they are happy and completely satisfied with
• Manage inventory and stock
• Provides encouragement to team members
• Answers team member questions, helps with team member problems, and oversees team member work for quality and guideline compliance
• Provides quality customer service, including interacting with customers, answering customer inquiries, and effectively handling customer complaints
• Cashier Experience

Store Associate
Kum & Go - Erie, CO
January 2019 to July 2019

• Interact with customers and make sure they're happy, and satisfied
• Trained on communicating with the different shifts
• Completely comfortable with using a cash register
• Maintain a clean, and organized workplace
• Provided outstanding customer service and ensured guest satisfaction
• Drove sales through appealing visual displays
• Generated and achieved weekly sales quotas
• Unloaded, sorted and handled Kum & Go merchandise
• Worked overnight stocking shifts

Education

Bachelor's in Psychology
Metropolitan State University of Denver - Denver, CO
January 2019 to Present

High school in General
Legacy High School - Broomfield, CO
August 2014 to May 2018

None

Skills

- Team Lead (2 years)
- Training
- Cash Handling (2 years)
- Retail sales (1 year)
- Microsoft Office
- Customer Service
- MS Office
- Inventory
- Warehouse Experience
- Order Picking
- Order Picker