

Andersen Boykin

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Work Experience

Crew Member

Trader Joe's

- Operated cash register and accurately handled cash, credit, and debit card transactions
- Provided exceptional customer service by greeting customers and assisting with inquiries.
- Collaborated with team members to receive and process deliveries, manage inventory
- Maintained a clean and organized store by regularly restocking shelves and ensuring a visually appealing display of merchandise.

Driver & Line Cook

Krazy Karls Pizza

- Prepared and cooked pizzas, calzones, and other menu items consistently.
- Maintained a clean and sanitary work environment by sweeping, mopping, and wiping surfaces.
- Operated kitchen equipment such as pizza ovens, mixers, and slicers, ensuring that all equipment was properly maintained
- Demonstrated ability to deliver pizzas in a timely and efficient manner while maintaining high-quality customer service and satisfaction

Customer Service

Lowe's Home Improvement

- Provided consistent customer service on a weekly basis by resolving inquiries via phone, email, and in-person interactions.
- Conducted troubleshooting for delivery and order issues both in-store and online.
- Went above and beyond in assisting customers with delivery pick-ups, in-store locations, and store returns, resulting in high levels of customer satisfaction.
- Demonstrated excellent proficiency in working with Red Vest and Genesis store software.

Skills

- Strong communication skills: able to clearly and effectively communicate with coworkers and customers, both verbally and in writing.
- Attention to detail: highly observant and able to notice even minor errors or inconsistencies.
- Teamwork and collaboration: able to work effectively in a team environment, share ideas and feedback, and contribute to achieving common goals
- Customer Service Skills: able to provide excellent customer service and resolve customer issues effectively and efficiently.