

Amy McPherson

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I began Walmart in June 2006. I have multiple years of customer service. I started out as a cashier and was trained for customer service desk, customer service manager, stock shelves, help go around to collect the money throughout the store and take it to the cash office at the end of the night, and trained new cashiers. Began my career at connection as a temp August 2015 as a asset tagger. I was trying to put the customers company sticker on their products. In December 2015 I moved to the shipping department as an order selector I was trained in upgrades, corporate as a processor, J&K scanners, exception scanner, Audit station, fast and packing. In November 2021 I started as a warranty claim administrator. I have been trained to close out E1 and add notes to both web spoc and close them out to either return them to stock or liquidate them, also been trained to do some tech work and did the spreadsheets for a customer named sava. I have worked with Microsoft Windows Microsoft Edge Microsoft Excel RF smart web spark PowerPoint Microsoft Word AS400 E1 outlook spreadsheets and data entry.

Experience

11/21 to 9/23

JOB TITLE : Warranty claim administrator

After the text got done working on the systems it was my job to add my notes to the web Spoc Before I closed out the order from E1 and web spoc. Then I would make a ticket to send it back to stock or just close the work order out to send it to be liquidated.

12/15 to 11/21

JOB TITLE : Order selector

My job was to pick the customer's orders and send them upstairs to get packed and the shipping label to get sent out for shipment. Processed corporate orders and processed all paperwork for each order wrapped the skids to be put on the truck. Picked and scanned systems to get shipped oh. Worked in upgrades i would process the orders and give them to the text to work on them at the truck I would skid the packaged products and load them on the trucks for shipment.

08/15 to 12/15

JOB TITLE : Asset Tagger

My job was to place the company sticker on their products pack them up to get sent out for shipment or to be processed as a large corporate order.

06/2006 to 04/2010

JOB TITLE : Walmart

At Walmart I was a cashier I was a customer service manager customer service desk associate I stocked shelves helped with cash office responsibilities and was a trainer.

Education

08/92 to 06/95

Fairfield Local Schools

Have a high school diploma

08/2012 to 01/2013

Clark state Community College

My major was nursing

Took medical terminology