

Alyssa Valenzuela

Customer service and cash handling experience 7 years

Denver, CO 80239

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Maintained 99% positive customer service

Always meeting sales goals

Always highly motivated to move up in the company.

Work Experience

Shift Leader

Tropical Smoothie Cafe - Denver, CO

October 2020 to September 2022

As a shift leader at tropical smoothie were Lead team members to open, transition, and close shifts. Manage and organize the line; delegate duties and work the line as needed. Execute and support all food safety requirements and practice. Control food costs, labor, waste, and cash on the shift.

Cahier/Customer Service

Goodwill Industries - Aurora, CO

June 2018 to October 2020

As a cashier at goodwill my responsibility were obtains or receives merchandise from deliveries, accepts donations from donors, processes donations and new goods, prices and tags items, rotates stock, deposits receipts, totals bill, and accept payments.

Cashier/Customer Service

Walgreens - Aurora, CO

October 2016 to May 2018

As a cashier at Walgreens my responsibility were receiving payments and issuing receipts, gift-wrapping packages and keeping track of all cash and credit transactions. Helping out on sales floor with stocking or cleaning. Helping out back with unloading truck if I am need. Having outstanding customer service

Education

High school diploma or GED

Skills

- Cash handling
- Shift Management
- Cashiering
- Food Service

- Food Preparation
- Load & Unload
- Food Safety
- Kitchen Experience
- Time management
- Critical thinker