

Alina Lucero

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Work Experience

Customer Service Representative

20/20 Tax Resolution - Broomfield, CO
May 2021 to Present

As a customer service representative, I average 200 calls a day letting potential clients know who we are and what we can do to help resolve their taxes problems.

Warehouse Worker

Botanical Interests Seed Company - Broomfield, CO
November 2020 to May 2021

As a warehouse worker I was responsible for picking and packing orders of seeds for customers. I also stocked lanes of seeds and used warehouse equipment.

Assistant Manager

Natural Grocers - Denver, CO
May 2016 to November 2020

As an assistant manager I help run a business through high energy and standards. I help guide the team to success by leading by example. Critical areas of focus include; inventory management, achieving store sales targets, crew safety, labor costs, and food costs.

Education

High school diploma

Westminster High School - Westminster, CO, US
August 2016 to May 2020

Skills

- Cash Handling
- Food Safety
- Restaurant Management
- Management
- Restaurant Experience
- Inventory control
- Customer service
- Retail management

- Supervising Experience
- Retail Sales
- Training & development
- Recruiting
- Cost control
- Budgeting
- Growing experience
- Profit & Loss
- Labor cost analysis
- Time Management
- Leadership
- Store management
- Production planning
- Sales
- Forecasting
- Food Production
- Assistant Manager Experience
- Customer service
- Sales
- Forecasting
- Training & development
- Profit & loss
- Recruiting
- Leadership
- Store management
- Supervising experience
- Marketing
- Analysis skills

Certifications and Licenses

CPR Certification