

# Ali Mohamed

San Diego, CA  
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## WORK EXPERIENCE

### **Bus Operator**

MTS - San Diego, CA - February 2015 to Present

#### Responsibilities

Responsible for the safe and timely operation of a public transit bus over an assigned route with due regard to the safety and comfort of passengers, as well as a pre-set route schedule.

### **Jr. Claims Representative**

Amal Medical Billing/Claims - San Diego, CA - May 2008 to February 2013

Job Duties- Answered questions customers had about their medical accounts and the amount of money they owed and also when their next bill was due and how they can set up certain arrangements on when they can start paying. I did a lot of data entry and was made sure that we can type 8500 words per hour. I also approved Claims that were made by customers and made sure each claim was not any kind of fraud. Met monthly goals on amount of money collected and treated customers with the highest level of customer service. Helped customers get in repayment plans on bills they couldn't pay at the moment, our company expected us to treat customers with 100% respect no matter how much they owe.

## EDUCATION

### **AA in Political Science**

San Diego Mesa College - San Diego, CA  
2013 to 2015

## SKILLS

Class B license with Air Brakes & Passenger Endorsement.

## ADDITIONAL INFORMATION

Interned for The San Diego Worlds Affaires Council  
Currently Treasurer of SSU (Somali Student Union)  
Organized several events that have required excellent planning, organization, and coordination  
Volunteered for MTS (Motivating the Teen Spirit)  
Volunteered for the Casa Del Rey Moro located in Old Town  
Currently a Youth Leader for ICSD (Islamic Center of San Diego)  
Tutoring/mentoring local children  
Currently trying to aid in setting up a tutoring program for high school, middle school, and elementary school students.