

# Alex Fernandez

Denver, CO 80012

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Authorized to work in the US for any employer

## Work Experience

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### **Donation Center Manager**

Goodwill Industries

November 2019 to Present

Greets donors, receives donations, and offers receipt for donated goods. Ensures that donations are sorted and secure in accordance with Goodwill Industries of Dalas requirements. Provides assistance in other areas of the store, as assigned. Maintains work area in a neat and orderly manner.

### **Store Manager**

Nitro Puff / 25 Below - Middletown, NY

January 2017 to October 2019

Worked by myself or with a team in which liquid nitrogen was used. I trained the staff on handling procedures, customer service requirements and daily upkeep. I was in charge of hiring, scheduling and ordering supplies.

### **2nd Seasonal Assistant Manager**

Yankee Candle Company - Middletown, NY

October 2018 to January 2019

Stock shelves and mark prices on shelves and items. Maintain clean and orderly facilities. Bag, box or wrap merchandise and prepare packages for shipment. Compute and record totals of transactions. Count money in cash drawers at beginning and end of shift to ensure amounts are correct and that there is adequate change. Train employees according to company policy and procedures

### **Lead Customer Service Associate**

PetSmart - Middletown, NY

2015 to January 2017

For the love of animals...

### **Head Cashier then Building Materials Associate**

Home Depot

2013 to 2014

Out of 30 cashiers in the home depot, I had the fastest check out time on the cash register. My customer service and friendliness rating are on average 9 out of 10. My accuracy on ring up is also among the best.

In the Building Arterial Department, I learn to safely and effectively operate and maintain LPE and reach-type forklifts during active store hours and off hours.

## **Peer Educator**

Planned Parenthood  
2010 to 2013

Event facilitator, peer education and community outreach.

## Education

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### **Associates in Mathematics**

Orange County Community College - Middletown, NY  
January 2012 to June 2014

### **Advance Diploma**

High School - Middletown, NY  
June 2010

## Skills

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- Forklift Operator (1 year)
- Light Board Operator (2 years)
- Retail Management
- Sales
- Scheduling
- Team Building
- Math

## Assessments

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### **Data Entry Clerk — Proficient**

March 2020

Maintaining data integrity by detecting errors  
Full results: [Proficient](#)

### **Warehouse Associate — Proficient**

September 2019

Assesses the tendencies that are important for success in warehouse roles.  
Full results: [Proficient](#)

### **General Laborer (OffShift) — Proficient**

September 2019

Following best practices to avoid accidents and injuries.  
Full results: [Proficient](#)

### **Food Service: Problem Solving Skills — Proficient**

May 2019

Measures a candidate's ability to use logical approaches when solving problems in a restaurant context.

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

## Additional Information

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### SPECIAL SKILLS

High mathematical aptitude

Computer and cash register literacy

Multilingual in Spanish, English and Mathematics.

Slight understanding of Italian