

ALBERT SCOTT

Aurora, Co 80017
(720)325-3477 - xekiro@live.com

PROFESSIONAL SUMMARY

Enthusiastic individual experienced in analyzing issues on service calls and finding effective solutions. Offering engaging and pleasant personality with expertise building customer relationships. Outstanding diagnostics skills.

SKILLS

- Issue Resolution
- Physical Networking
- Windows (Word, Excel, PowerPoint, & Visio)
- Virtual Machine
- Software & Hardware Installation
- PC Troubleshooting
- Maintenance & Repair
- Production Scheduling
- Attention to Detail

WORK HISTORY

05/2016 to 10/2022 **Simulation Technician**

Strategic Simulation Solutions / Airbus Americas, Inc – Aurora, CO

- Maintained simulators' reliability according to FAA regulations
- Maintained networking of classrooms & servers
- Tended to machines, troubleshot malfunctions and completed basic repairs to keep equipment fully functional and well-maintained.

10/2010 to 10/2014 **Operation Specialist**

United States Navy – San Diego, CA

- Collected, arranged, and input information into database system.
- Maintained security of confidential materials
- Developed effective improvement plans in alignment with goals and specifications.
- Maintained equipment for prolonged and proper usage

EDUCATION

2019

Bachelor of Science: Cyber Security
Colorado Technical University - Aurora, CO

- 3.5 GPA

2016

Associate of Science: Network System
ITT Technical Institute - Aurora, CO

- 3.5 GPA

2010

High School Diploma
Overland High School - Aurora, CO