

# Adam D. Gough

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## Education

### **BS: Adv. Vehicle Systems** (*test engineering / test engineering tech degree*)

*Brigham Young University-Idaho*

- Large focus on a 7-Step diagnostic process
- In-depth training with scan tools and lab scopes
- Focused on diagnosis and theory of operation
- Beginner CAD software experience
- Worked in Labs on various diagnostic and rebuild projects to apply theory

## Experience (*chronological*)

### **Engine Test Technician**

SGS

**Aurora, CO**

**Oct 2022 – Oct 2023**

- Ran tests on engines for various customers (Volo, Cummins, Isuzu and others) via a Dyno
- Constantly monitored temperature, pressures, emissions, and other parameters
- Followed specialized work instructions for calibrating instruments
- Worked along side engineers to find solutions to issues and the best setup for every individual engine
- Daily reported on tests and issues

### **Service Writer/ Repair Technician**

*Brakes Plus*

**Denver, CO**

**July 2020– Sept. 2022**

- Explained repairs needed to customers
- Assigned work to technicians
- Sold services and parts to customers

### **Tesla “Start” Intern**

*Tesla “Start” Program*

**Charlotte, NC**

**Jan 2020 – April 2020**

- Training for all Tesla vehicles
- High voltage system repair and installation experience
- Specific Tesla diagnostic programs

### **Repair Technician**

*Precision Pro RV Repair (Summer Internship)*

**Idaho Falls, Idaho**

**May 2019 - Sept. 2019**

- Repairs from oil changes to rebuilding transmissions
- Pre-trip inspections (RVs, ATV's, etc.)
- Made modifications to vehicles
- Helped with RV body repair

### **Parts Representative / Delivery driver**

*O'Reilly Auto Parts*

**Idaho falls, Idaho**

**May 2017 - Sept. 17**

- Installed various parts
- Filled professional orders
- Utilized research system
- Delivered parts to various shops around the city

### **Service Representative**

*Barbee's Freeway Ford*

**Denver, Colorado**

**May 2016 - Oct. 2016**

- Delivered vehicles
- Transported clientele
- Secured inventory and buildings nightly

## **Customer Care Representative**

*Infiniti of Denver*

- Customer satisfaction
- Improved procedures (Major reorganization)
- Liaison between customers and service representatives.

**Aurora, Colorado**

Apr. 2013-Dec. 2013 (Summer 2014)

## **Projects** *(extracurricular)*

### **Boy Scouts of America (BSA)**

- Eagle Scout (top rank)
- Eagle scout project (saved time and money for Grandview high school)

### **Two years of non-profit community service**

- Gained experience in team work
- Helped and taught people (of varying backgrounds) how to better themselves and their community.
- Was required to adhere to a strict set of schedules, rules, and guidelines

### **1990 Nissan 300ZX restoration (Passion project)**

- Sound deadening installation
- Various rewiring
- Fuel pump and other small engine repairs
- Air conditioning repair
- Body repair and re-paint planned.

## **Other Skills or certifications**

- 609 AC repair certification
- Experienced in technical and creative writing
- Previous experience / training with forklifts
- **Passionate about improving productivity and efficiency**