

Adalberto Rosales

Longmont, CO

r.adalberto36@gmail.com - 3037317214

WORK EXPERIENCE

Machine Operator

AFT - Firestone, CO - 2017-04 - Present

I would run multiple molding machines. In which I had to clean the machines after it would finish a cycle. Also I would add material into the machine so it can produce the part. I had to set the machine up at the start of every shift and I would have to troubleshoot the molding machines error alarm went off. My other responsibility is to set the parts of the machine that it makes in certain trays. On to certain racks all while having to complete a goal ever hour on how many parts we produced. We would write down and keep track of every machine production until the end of the shift.

Sales Consultant

Valley Nissan - Longmont, CO - 2017-01 - 2017-04

I would assist costumers on finding the right car that suits their financial and personal needs. I'd bring them in to the business building, sit down and go over everything thing they wanted in the car such as features, color, size, and prize. I also made cold calls to new or old and inactive leads. The job consisted of working face to face and over the phone.

Sales representative

Cricket - Longmont, CO - 2016-02 - 2017-01

I currently work at cricket as a sales representative trying from sale plans, to phones, also accessories, and plan add on's. Also I assist any costumer that comes in and has questions about his account, bill, phone, and even troubleshooting some apps that they have difficulty with. I also help costumers set up their phone from a screen protector to finding and syncing their Gmail account to their phone, I also transfer contacts and pictures from one phone to another. I

Product support

Concentrix - Boulder, CO - 2015-06 - 2016-02

I deal with inbound calls from costumer, who are needing assistance with Turbo Tax. I create a case for every contact, wright down their situation and all trouble shooting steps, and i try to slove there issue. I always have to make sure I'm giving the best costumer service.

Quality inspector

AFT - Firestone, CO - 2015-04 - 2015-06

I would work by myself or with a partner in which we would inspecting metal parts from guns to air plane parts. We would conduct a bunch of physicla test on the equipment to see if they were good and passed , such and gaging them. Also we would inspect parts with the naked eye or telescopes depending on what part you did. We would follow detections from packets and refer back to them if we had any questions.

Runner

Otter Box - Firestone, CO - 2014-11 - 2015-04

I would help out my line leader in directing the people on the line. I would deal with employees who weren't doing their job or slacking off and try to get them back on track. Also anyone who was new I would teach them

how to do their job. When we needed tools for the assembly line such as cases, boxes, bags, clips, ext. I would bring it to the line and put them where they belong and repeat every time we would be running low on supplies. Also I would keep track of how many orders we make and report it to my line leader.

Corn cop

Fritlerz corn maze - La Salle, CO - 2014-09 - 2014-11

I would walk around the maze in which I would try to help lost costumers, people who just want to get out, and try to throw off people from the route. Also if people where misbehaving or horse playing in the maze I would ask them to be respectful or ask them to leave. I would walk through the maze to make sure nothing was suspicious.

Cashier

Carls jr - Longmont, CO - 2014-01 - 2014-09

I would greet and take costumers order's, then I would take them the food once it was done. I also did drive through and sanitized the lobby

EDUCATION

Diploma

Northridge High School

SKILLS

I have basic experience in using computers from IOS to Window's i got skills in microsoft word, powerpoint, excel, office, Bilingual, Fast Learner, I can type 55 wpm both in English and Spanish, Problem Solving, Troubleshooting, Great Customer Service, Call Center Experience, People Skills

ADDITIONAL INFORMATION

I am a hard working employee who will learn hands on and won't be satisfied with satisfactory work. I strive to be the best at what I do no matter what I do. I'm reliable, won't call in unless if it's an emergency and love to work. I leave my personal life outside my job first thing at the beginning of the shift. I always try to do the best no matter who's watching.