

Abdiaziz Farah

Mechanical Assembler

Rochester, MN
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Creative, resourceful and flexible, able to adapt to changing priorities and maintain a positive attitude and strong work ethic.

Willing to relocate to: Rochester, MN - Dodge Center, MN - Stewartville, MN
Authorized to work in the US for any employer

WORK EXPERIENCE

Order Fulfillment Associate

Amazon Fulfillment Center - Shakopee, MN - July 2015 to January 2016

Responsibilities

I pick customer orders on all levels of a multi-level mezzanine, pack and ship orders, and troubleshoot problems to resolution. Quickly learn and work in rotation all aspects of production; and adhere to strict safety, quality, and production standards.

Prior Authorization Technician

Optum - Mendota Heights, MN - August 2015 to December 2015

Effectively manage work volume by handling inbound calls/fax requests utilizing appropriate courteous and professional behavior based upon established standards

Comply with departmental, company, state, and federal requirements when processing all information to ensure accuracy of information being provided to internal and external customers

Review structured clinical data matching it against specified medical terms and diagnoses or procedure codes (without the need for interpretation) and follow established procedures for authorizing requests or referring requests for further review

Rep I, Video Repair

Charter Communications - Rochester, MN - June 2012 to June 2015

Responsibilities

Receive inbound calls and resolve customers issues by troubleshooting using tools and resources. While on the call, I schedule appointments, make notes onto accounts, as well as do some order entry. Other responsibilities include maintaining a set scorecard that includes customer feedback, call intake, handle time, as well as a quality score.

Direct Support Professional (DSP)

Rem River Bluff - Rochester, MN - December 2012 to November 2013

Provide services to people with Developmental Disabilities.

Help them with basic social skills

Take them out to the Community

Direct Support Staff

Hiawatha Homes - Rochester, MN - September 2010 to December 2012

Responsibilities

Caregiver for individuals with developmental disability

Assists with activities of daily living
Provide support at home
Setting good housekeeping practice
Medical Administration

Machine Builder/Assembler

IBM - Rochester, MN - August 2007 to July 2008

Responsibilities

Fits and assembles components according to assembly blueprints, manuals, memos, sketches, and knowledge of machine construction to construct, rebuild, and repair machines and equipment, using handtools and power tools: Analyzes assembly blueprint and specifications manual, and plans machine building operations.

EDUCATION

Certificate in HVAC

OMIT Trade - Charlotte, NC
2009 to 2010

High school or equivalent in Liberal Art

Mayo Senior High School - Rochester, MN
2000 to 2004

SKILLS

Customer Service (8 years), Hand Tools (5 years), Positive Attitude (10+ years), Team Player (10+ years), Power Tools (5 years), Problem Solving (10+ years), Forklift (1 year), Microsoft (3 years), Faxing (4 years), Assembler (6 years), CPR (5 years)

CERTIFICATIONS

First Aid/CPR/AED

September 2013

Forklift certification

2015

EPA Certification

January 2010

ADDITIONAL INFORMATION

Strong planning and organizational skills
Attention to detail
Excellent interpersonal skills
Punctual and dependable
Bilingual - fluent in Somali and English