

Aaron Torres

Material handler/Logistics Consultant/Broker/Dispatcher- Network Global Logistics

Longmont, CO 80504

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I am very hard working and I am a natural leader. Also I can work great as a team and I am very teachable and positive. I am reliable and I take pride in every aspect of my work. 3rd Party Logistics Broker/Sales/Freight Coordinator/Supervisor/Team Lead/Metric& Quality Assurance

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Material Handler III/Shipping and Receiving

Particle Measuring Systems - Boulder, CO

September 2019 to Present

Shipping and receiving

- Pulling and shipping all units for domestic and international orders
- Using FedEx, UPS, DHL and Freight databases and labeling
- BOL, Commercial Invoices with necessary MSDS paperwork for any Hazardous materials
- DIMS and weight, Palletizing and securing all orders with correct labels
- Material handler- Packaging all units in correct boxes and accessories with unit
- Ordering all boxes and foam to make sure we have inventory for all units coming out of production
- Inventory management and time management
- ACE Portal/Filing for Customs on all International Shipments/EEI/IMS
- Logistics specialist with all third party logistic companies

Logistics Consultant/ Dispatcher

Network Global Logistics - Broomfield, CO

2017 to Present

- Creating orders for flights and all expedite shipments
- Maintaining customer relations via email and phone
- Handling escalations, problem solving for customers, agents, couriers, and airline companies with lost packages
- Handling sensitive orders as well as FedEx, UPS, and Customer Pick up orders
- Coordinating Local drive orders, State crossing orders, Border crossing orders, Hand Carry, Charter and Same day orders
- Inventory for all warehouses
- Creating International Orders
- Multi-tasking in a fast pace work environment
- Dispatching drivers and Third Party Couriers

Traffic Coordinator/ Sales

Watco Supply Chain Services- PART TIME - Aurora, CO
August 2018 to February 2019

Coordination of all freight trucks around the Nation. As a 3rd party logistics company I would prospect new carriers and customers. Setting each new customer up in our system and dispatching the best possible trucking company to provide the fastest and best pricing carriers for that customer. Using all applications within our database and outside applications as well. Outlook, Microsoft Excel, Word, Spreadsheets, PowerPoint and more. I work very well with customers face to face as well via phone calls and email. I love working with people and am passionate about giving the best service we can as a company and as I can as an individual.

Customer Services Consultant

Progressive Insurance Company - Colorado Springs, CO
2016 to 2017

- Inbound call center
- Helping existing customers with their auto insurance policies
- Going over coverages, vehicles, and people who must be on policy
- Each policy must meet State qualifications
- Using Outlook, Microsoft word and all computer applications

Material Handler

Halliburton - Windsor, CO
2014 to 2017

- Ordering and inventory on all incoming and outgoing sand types
- Communicating with railroad crew to make sure we have room in yard for rail cars
- Testing and analyzing all sand types to make sure it meets specifications for all fracking sites
- Offloading rail cars into sand silos via heavy machinery and advanced technology
- Documenting all poundage of sand that goes in silos and out into trucks onsite
- Loading trucks and documenting how many pounds of sand they get and also making sure they receive correct paper work for onsite
- Communicating via radio with truck drivers to get correct info for their TMS so that I can relate info back to dispatch
- Using excel spreadsheets to document all trucks that were loaded
- Safety inspector for all Job Analysis before the task is done
- Emailing all documentation to dispatch and logistics

Entitlement Call Center Agent

IBM - Boulder, CO
2013 to 2014

- Answering calls for customers and IBM vendors or entitlement issues
- Logging all calls and inputting necessary notes
- Dispatching IBM technician to location to fix equipment
- Using IBM databases to research and locate equipment and

Gravimetric Blend Technician

Coastal Specialty Gases - Beaumont, TX
2011 to 2013

- Handling/Inputting/filling all customer orders
- Making best quality mixes for customer
- Ordering specified parts and product to make mixes
- Calculating all mixes to line up exactly what customer has ordered
- Building blending stations and work area
- Working with lab and customer service to make sure mixes

Are on time and correct

Gravimetric Blend Technician

Air Liquide America Specialty Gases - Longmont, CO

2007 to 2011

- Cylinder assignment filling customer orders
- Purge and leak check-verifying no liquid in walls of cylinders
- Ordering and Inventory of all valves, cylinders, pure stock, Liquid, gas phase and tube trailer
- Verification of cylinders following tolerance requirements
- Calculation of specialty gas mixes, logging correct mixes

To come within spec.

- Reporting of all activity to Lab
- Organization and filing of all paperwork for reporting purposes

Chemical Operator

Lexmark International - Boulder, CO

2006 to 2007

- Manufacturing-loading and unloading of PC drums into coater
- Preparation of chemical batches used on PC drums
- Filter change and cleaning of screens
- Responsible for checking and maintaining oven temperatures
- Compilation of daily paperwork to crossover with incoming shifts

Entitlement Agent/Onsite Escort

IBM - Boulder, CO

2004 to 2006

- Entitlement customer care agent for all IBM customers and vendors
- Worked at call center at IBM in Boulder, CO.
- Face to face and over phone Customer Service
- Inventory of all tapes drives shipped in • Testing of tapes
- Documenting all tasks and giving demonstrations to customers to

Ensure they are loading disc drives correctly

Education

Front Range Community College in Business, Marketing and Customer Relations

Front Range Community College - Longmont, CO

August 2004 to March 2006

High School Diploma

Longmont High School

2004

Skills

- OUTLOOK (1 year)
- WORD (1 year)
- AS400 (Less than 1 year)
- CHEMICAL SAFETY (Less than 1 year)
- CPR (Less than 1 year)
- Dispatch
- Logistics
- Trucking
- Customer Service
- Call Center
- Dispatching
- Intermodal
- Microsoft Office (10+ years)
- Customer Service Experience (10+ years)
- People Management (10+ years)
- Management (6 years)
- Coordinator (8 years)
- Bookkeeping (6 years)
- Sales (5 years)
- Supply Chain
- Word Processing
- Materials Handling
- Databases
- Quality Assurance
- Shipping & Receiving
- Freight Experience
- Forklift
- Warehouse Experience
- Computer Networking
- Order Picking
- Negotiation
- Customer service
- Customer support
- Supply chain

- Materials management
- Warehouse management
- Purchasing
- Freight
- Pricing
- Forklift
- Load & unload
- Negotiation
- Product development
- Quality assurance
- Operating systems
- Databases
- Research
- Sales
- Computer networking
- Laboratory experience
- Manufacturing

Certifications and Licenses

Forklift Certification

Driver's License

December 2019 to September 2024

Additional Information

References

1. Tiffany Hubbard 970-646-3802- Network Global Logistics Supervisor
2. Levi Guiterrez 303-520-1739- Halliburton
3. Legan McLaughlin 720-378-2198- Watco Supply Chain and Services
4. Justin Ribbing 303-507-2950- Air Liquide America
5. Brian Bussert 303-359-7389 Air Liquide America

Certifications & Skills

Fork Lift Certified

CPR Certified

Working with Customers to establish great relationships and to provide high-quality sales

Chemical Safety Classes

AS400, Word processing, Lotus Notes, Excel, Power point, Outlook

Fast Learner, Hard Worker, Dependable, Goal Oriented