

ANDREW CARNES

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OBJECTIVE

Articulate, personable hospitality professional who displays initiative and is well organized. Fast paced, multi-talented, and energetic fast learner looking to expand skill set. Seeking challenging entry level position with room for advancement.

SKILLS / STRENGTHS

- Successful leader, equally effective as member of a team.
- Highly organized; able to multi-task and accomplish multiple objectives.
- Professional demeanor and attentive to detail.
- Critical thinking: Decision making skills
- Proficient with computers including Xcel, POS systems, Windows 10, etc.
- Growth mind set: constantly looking for ways to improve.

WORK HISTORY

Applebee's Grill and Bar Hastings, Mn

September 2017- October 2019

Applebee's is an American company which develops, franchises, and operates the Applebee's Neighborhood Grill + Bar restaurant chain. The Applebee's concept focuses on casual dining, with mainstream American dishes such as salads, chicken, pasta, burgers, and "riblets" (which is considered Applebee's signature dish). All Applebee's restaurants feature a bar area and serve alcoholic beverages.

Line cook

Responsibilities:

- Ensure the customer is priority at all times
- Maintain clean and orderly work station
- Uphold the highest standards according to the mission statement of Applebee's Grill and Bar
- Complete orders with 100% accuracy and in a timely manner
- Closing store to include but not limited to; breaking down the line, ensuring cleaning standards within the FOH/BOH, stocking the line and/or prepping for the next shift, securing the store for the evening
- collaborating and communicating with the entire team in order to produce the highest quality experience for customers and team alike

Taco Bell Madison, WI

June 2015-April 2017

Taco Bell is an American chain of fast food restaurants based in Irvine, California and a subsidiary of Yum! Brands, Inc. The restaurants serve a variety of Mexican inspired foods that include tacos, burritos, quesadillas, and nachos.

Shift Leader

Responsibilities:

- Directing and managing up to 10 employees at any given time
- Optimize time management to ensure quotas were filled while remaining at 100% customer satisfaction
- Ensure customer times are kept as low as possible
- Trusted to open/close the store and handle cash management in and out of safe
- Make weekly deposits off-site at financial institution
- Inventory and stocking audits while keeping product as its freshest using FIFO
- Weekly truck orders ensuring proper quantity and quality of food products
- Maintaining a fun, efficient environment for all involved in the workforce

Zimbrick East Madison, Wi
<https://www.zimbrick.com/aboutus.aspx>
Detailer

April 2013- June 2015

Responsibilities:

- Ensuring all vehicles were detailed to the high standards of Zimbrick East
- Entrusted to operate each vehicle in order to secure it in the proper location
- Travel to numerous locations in order to collect vehicles aquired for service
- In incliment weather; operate snow plows and other tools for the purpose of creating a clear and safe environment for our customers