

Nicholas Cooper

Sauk Rapids, MN

butterflyoceanapriljennifer@yahoo.com - 3203390310

WORK EXPERIENCE

csr

customer relation - Foley, AL - May 2014 to Present

Responsibilities

I take calls for waste management for the bagster bag, we fix anything need, schedule what they need and help with anything we can help with.

Accomplishments

Good customer service

Skills Used

de-escalating Any upset customer being able to schedule fast so the customer is happy, making sure the customer knows everything they need to so no mistakes happen.

manager

Arby's - Saint Cloud, MN - February 2013 to October 2014

Responsibilities

Came to work with energy making sure everyone knows what their responsibilities are for that day. Keeping things going, keeping times down so customers are in and out. Making sure team members keeping doing something and do not stand around.

Accomplishments

Kept times down. Customer service, fixing any problems a customer may of had.

Skills Used

Quick judgement, multi tasking.