

# Jacquelynn Bradley

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## Career Overview

Customer service is an industry in which I have many years experience. I have worked in call centers for over four years and I really enjoy working with people and the public even at a competitive rate.

## Core Strengths

- customer service
- typing
- working on computers
- fast learner
- work efficiently with deadlines
- Seasoned in conflict resolution
- expert time management skills
- excellent working with team members
- leadership skills
- highly competitive when need be

## Accomplishments

I graduated from high school in 2012. I have worked with people with solving problems and meeting sales goals since graduation . I am enrolled into furthering my education for the fall to help educate our next generation. I know I will exceed my goals and become a great benefit to our society.

## Work Experience

January 2010	Arbys	Longmont, CO
to	Team member	
May 2015	I have been working on and off towards a position in management for a total of over two years perfecting my skills in customer service and team work.	
April 2014	Afni	Greeley, CO
to	Customer Representative	
January 2015	Call center for Verizon wireless. I was in a faced paced environment where my goal was to have every caller hang up totally satisfied with Verizon's customer service.	
January 2013	IBM	Boulder, CO
to	Tech support	
February 2014	Tech support for Apple and Apple products such as iPhones and iPods.	
June 2012	Bailey Inc	Boulder, CO
to	Sales Representative	
January 2013	Sales position selling the service of an tax lien lawyer who can work with the IRS in consolidating and arranging tax payments on large tax liens.	

## Educational Background

2012	Longmont High School	Longmont, CO
	High School Diploma: General	