

Erik Dalglish

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Summary of Qualifications

- Nine years of cooking and customer service experience
- Almost a year's worth of manufacturing experience
- Can effectively help people within a timely manner
- Very experienced with both face-to-face and telephone customer interaction
- Great at multitasking and figuring out hierarchies of importance
- Possesses time and patience to explain information thoroughly
- Able to adapt to situations quickly
- Earned Career Readiness Certificate and OSHA certificate
- Completed Industrial Readiness Training

Experience

Team Leader/Multi-Skilled Assembly Line Operator Electrolux 2014

- Worked on three different assembly lines in many different stations
- Worked on sub-assembly and repair
- Promoted within 4 months to team leader position
- Led team of a dozen workers

Sous Chef/Catering Assistant Holy Cow 2012-2014

- Assisting Chef with preparing, cooking and portioning all items
- Receiving, cooking and delivering catering orders
- Maintaining accurate inventory and procuring supplies
- Ensuring kitchen was consistently up to code

Cook Posti's 2010-2012

- Cooking, prepping and delivering food
- Receiving and relaying customer's orders
- Ensuring customer satisfaction and food sanitation by following all guidelines and making quality products
- Delivering orders to customers
- Opening and closing duties

General Help/Clerk Forgotten Tastes 2009-2010

- Preparing and cooking food
- Operating cash register
- Ensuring all equipment, surfaces, and areas were clean

Delivery Driver / Prep Cook Pauliano's 2005-2009

- Delivering customers' orders on time
- Food preparation
- Ensuring the establishment was clean at all times
- Training almost a dozen new employees
- Dishwashing
- Answering telephones, taking orders, and operating the cash register/POS terminal

Education

<i>College:</i> Dates Attended:	August 2009 – May 2011
Institution:	Community College of Allegheny County – North Campus

High School:

Dates Attended:	September 2001 – June 2005
Institution:	Mars Area High School