

# LAURA M. GARCIA GORDO

Network Engineer

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## **Objectives**

To utilize and expand my expertise in administering and securing networks to build, maintain, and improve infrastructure while minimizing costs.

### **Technical Skills**

- Platform: Cisco IOS
- Routing/WAN: RIPv2, RIPng, EIGRPv4, EIGRPv6, OSPF, OSPFv3, BGP, Route Redistribution, Path Control, IP Routing, PPP, PPPoE, ISDN, QoS, Frame Relay, Basic MPLS
- Switching: VLANs, VTP, STP, RSTP
- Security policies: ACL, NAT, VPN IPSec Tunnel, GRE Tunnel, DMVPN, EVN
- Infrastructure services: DHCP, DNS
- Network Management: Basic SNMPv3

### **Skills**

- Basic Knowledge in Configuring, Troubleshooting and Testing of networking system
- Bilingual with fluency in Spanish and English.
- Excellent communication and presentation skills
- Good strategies of resolving problems

### **Achievements**

Graduated with MAGNA CUM LAUDE

Excellence in warranties 30.43% Store 9517 Radio Shack February 2013

Top RSSP Store 9517 Radio Shack March 2013

Best Performance of the Month Store 9517 Radio Shack September 2012

## **Education**

May 2010

### **B.A. Computer Information System**

University of Turabo

Able to make an accurate assessment of what of technologies, including hardware and software, should be used to prevent or solve a business problem.

### **Certifications**

March 27, 2015

#### **Route 2.0**

First of three exams to get the CCNP certification. Built upon skills to secure Cisco routers according to best practices and configure authentication for routing protocols.

December 17, 2014

#### **Cisco Certified Networking Associated CCNA Routing & Switching**

Built upon the skills and concepts shown by the CCNET to demonstrate proficiency in administering, securing and troubleshooting more complex networks.

December 5, 2014

#### **Cisco Certified Entry Networking Technician CCNET Routing & Switching**

Demonstrated an understanding of network fundamentals for both local and wide area networks, routing and switching, basic security concepts, and the setup and configuration of simple networks.

## **Work Experience**

### **Consulting**

Centro Medico Familiar Dr. García

December 2014

Installed and configured the necessary equipment for the office, creating a small network redundancy. Determined which service and vendors can provide the best equipment and service support. Oversaw the day-to-day operations and maintained document backup infrastructure.

### **Wireless Consultant Manager**

Radio Shack

2010-2013

Provide technical support to clients and the wireless team, while providing document backup for sales team associates.

### **Wireless Sales Support**

At&t

2009-2010

Provided in-store sales support and developed invaluable professional skills in the areas of customer service, troubleshooting problems, leading a team and promoting employees.

## **References**

Available for request.



