

# Mario P. Chapa

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## Skills Summary

- Service industry professional experienced in working in fast paced, customer satisfaction oriented environments demanding technical and interpersonal skills.
- Trustworthy, ethical and discreet on and off the job.
  
- Committed to superior customer service.
- Confident in all interactions with others at all levels.
- Focused and resourceful in completing responsibilities.
- Able to Multi-task effectively.

## Professional Experience

**Toshiba International**, Houston, Tx

**March 2013 - Present**

Leading Innovation

**Material Handler I**

- Receiving incoming Parts for inventoried Items
- Making sure parts get issued correctly to the correct job, have the jobs ready for production.
- SAP/BAAN
- Forklift Certified

**Green Tweede & Co**, Houston, Tx

**May 2011 - February 2013**

Engineering Solution Company

**Material Handler – Coordinator**

- Efficiently stocked and counted incoming inventory items.
- Worked with outside vendors for Inventory Managed Supplies.
- Insured chemicals had the correct Expiration date.
- Certification SAE AS9100 Revision C – Internal Auditor
- Forklift operator

**Lowes Home Improvement**, Tomball, Texas

**November 2008 – April 2011**

Home Improvement Store

**(CSA) Customer Service Associate – Lumber Department Mentor**

- Insured the correct items were received on lard lumber orders.
- Properly placed freights to correctly stock product pallets.
- Gave customers top priority.
- Promoted to Mentor - Helped new employees better understand how the company works.
- Forklift Operator

**The Birdwell Company**, Houston, Texas

**August 2007 - October 2008**

Explosive Proof A/C Unit Manufacturer

**Warehouse Associate**

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- Operated Dhurma press brake, Dhurma shearing machine, Plasma Cutter and performed TAC welding safely and efficiently.
- Read various blue prints for panels and parts to bend to the correct specifications.

**HEB**, Woodlands, Texas  
Grocery Store

**May 2007 - July 2007**

***Part Time Stocker***

- Rotated dairy products according to date.
- Stocked items in specified locations.
- Helped customers find the items there looking for proficiently.

**Hope Millwork**, Houston, Texas  
Wood and Trim Manufacturer

**September 2006 - April 2007**

***Stocker/Receiver***

- Stocked items in specified locations.
- Received stock and confirmed the documentation was correct.
- Operated plainer and shaper machines as directed.

**Fed-Ex Freight**, Houston, Texas  
On Time Delivery

**May 2005 - August 2006**

***Dock Helper***

- Insured the products and trailers coordinated correctly together and with its specified documentation.
- Accurately labeled the proper sign on trailers transporting chemicals to maintain safety.
- Ensured pallets were tied down correctly to the trailer for safe travel to the customer.

**Sam's Club**, Houston, Texas  
Wholesale Retail Warehouse

**November 2002 - May 2005**

***Stocker/Forklift Operator***

- Properly placed freights to correctly stock product pallets.
- Filled stock levels of products on the floor properly.
- Operated stand up forklifts.