

# James Green

Houston, TX

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## WORK EXPERIENCE

### **Loss Prevention/ Safety Specialist**

HEB Grocery - August 2012 to Present

#### Responsibilities

Orc investigations

Internal and external theft investigations using Electronic Journal and KPI'S

Installing covert cameras

Training New LP Associates

Maintain Safety program and Audits

#### Accomplishments

Nominated Top Performer 2013 and Leader in internal theft resolution 2014.

#### Skills Used

Being a Team Player, Great Communication skills.

### **Loss Prevention/ Safety Manager**

Kohls Department Store - May 2008 to August 2012

#### Responsibilities

\* Tracking refund fraud

\* Tracking shortages

\* Installing covert cameras

\* Maintaining safety program

\* Interviewing and terminating dishonest associates

\* Identifying ORC

#### Accomplishments

Bringing shrink control down from 3.7 to a1.9 percent decrease.

### **Loss Prevention Manager**

Marshalls - Houston, TX - September 2008 to May 2011

#### Responsibilities

\* Tracking refund fraud

\* Tracking shortages

\* Installing covert cameras

- \* Maintaining safety program

- \* Interviewing and terminating dishonest associates

- \* Identifying ORC

### **Loss Prevention Manager**

JC Penneys - Houston, TX - September 2004 to September 2008

Responsibilities

- \* Tracking refund fraud

- \* Tracking shortages

- \* Installing covert cameras

- \* Maintaining safety program

- \* Interviewing and terminating

### EDUCATION

#### **BS in Administration of Justice**

Texas Southern University - Houston, TX

2003 to 2005