

Johnathan Kent

TECH SUPPORT

Denver, CO

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Looking for a comfortable work environment with an excellent team to work with as well, I've read the reviews about your company, and I am highly interested in one of your job openings and I think this job will be a great opportunity that will open many doors for me in the work force.

WORK EXPERIENCE

TECH SUPPORT

IBM - Boulder, CO - July 2014 to July 2014

Description: I am a federally cleared for a government account at IBM called Healthnet. This account provides health insurance for anyone who is and or has served in the military. What we do is take calls from Healthnet facilities across the country whenever their computers or programs have malfunctions and take the necessary steps to fix the issue and leave the customer satisfied.

Responsibilities: Answer every single phone call as soon as they ring, ask for the user's employee ID and pull their profile than presume to ask what the issue is. No matter what issue they are having we assist them to the fullest of our ability while we provide them with the best customer service at all times. Once the issue has been resolved we ask if they need any further assistance and if not then we disconnect.

Assembly Line Worker

Tolmar Inc - Fort Collins, CO - August 2013 to August 2013

80526

Description: I cycled through many positions throughout the warehouse, packaging medical products in the correct place, and at a fast pace to make sure the lots made the deadlines and were shipped out on time.

Responsibilities: consistently staying focused on the assembly line to make sure I never miss a product that could be miss packaged or miss placed. Move at a fast past packaging products in the correct slots. Work hard, and always be on time.

Iron worker

Rebar Construction - Denver, CO - July 2013 to July 2013

grounds keeper

Description: prepare and carry rebar to the locations where they can be carried from another team of iron workers, than tied down on bridge pillar and many other structures before the concrete is poured.

Responsibilities: Always follow the safety guidelines, always keep a clean work area, have everything always stocked, and get each job project done by the deadline.

EDUCATION

Diploma in k-12

Broomfield High School - Broomfield, CO

2001 to 2013

SKILLS

manufacturing, landscaping, sales associate, construction, customer service