

Carolina L. Timm

Skills

- Spanish
- Hebrew
- American Sign Language
- HTML
- SQL Queries
- MS Office Suite
- Teacher
- Customer Service
- Client Support

Experience

August 2009 – July 2013 Intertron Mobile s.a. Cordoba, Argentina

Telecommunication Analyst

- Monitor all software and machinery to be sure it's working correctly during the live TV shows, radio broadcast and the online and over the phone contests.
- Maintain close communication with our clients to ensure we provide them with everything they need before, during and after the shows/contests.
- If an issue occurs my responsibility was to detect and solve it. Because of the nature of live TV shows and radio broadcasts the issues needed to be detected and fixed within minutes.
- When a major break happened such as a server failure my job was to detect the issue, talk to the parties responsible for fixing it, explain to our clients what said break will affect and in the meantime find an alternative solution.
- Run reports during live shows to help customer understand audience tendencies and help them modify shows 'on the go' for better results.
- Run reports at the end of the shows to inform clients of all the economical data, minute by minute information of the shows profit and any other information our clients required.
- During the live shows clients will ask to get live information such as how many clients are answering the quiz and how many are asking for a message to be sent out to a loved one.

October 2006 – July 2013 Israelita Gral San Martin School Cordoba, Argentina

Elementary Hebrew Teacher

- Teach children and adults how to read, write and speak Hebrew.
- Teach children about holidays and traditions.
- Create a new student manual before the start of the new school year for the grade I was going to teach. Students would use this book all year.
- Organize and run school events.
- Prepare students tests and work with the other Hebrew teachers to ensure the children are advancing at roughly the same level.
- Conduct parent/teacher conferences.
- Track homework assignments, grades, and absences for student report cards.

Education

Paramedic Training program Ashkelon, Israel

Universidad Tecnologica Nacional Cordoba, Argentina

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Carolina L. Timm

Hebrew Grammar

Cordoba, Argentina

Pedagogy

Cordoba, Argentina

Volunteer Work

Paramedic volunteer with Magen David Adom for 1.5 years

Ashkelon, Israel

IICANA Volunteer English Teacher

Cordoba, Argentina

CASA volunteer , currently

17th Judicial district, CO