



# Shane McNulty

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## Profile

I am a hard working, fast learning, and loyal individual looking for an opportunity in as a forklift operator where I can thrive and grow long term into a career. My goal is to bring value and work toward expertise in my position.

## Office Skills

Phone	Excellent
MS Word	Excellent
Organization	Excellent
Attention to Detail	Excellent
MS Excel	Good

## Certifications

Forklift Operator (2014)  
Forklift Operator (2012)

## References

Available on Request

## Experience

SERVPRO of Meriden Administrative Assistant  
2014

- Facilitated customer contact on accounts throughout job lifecycle
- Organized and coordinated dispatch schedules
- Troubleshoot customer concerns

McGard, LLC Forklift Operator  
2012-2014

- Operated forklifts in 20,000 square foot facility
- Participated in annual inventory audit
- Filled requests for inventory movement amongst manufacturing floors

ICT Group Customer Service Representative  
2008-2009

- Managed incoming call center customer requests
- Problem solved customer accounts

Bath and Body Works Shipment Processor  
2010-2013

- Inventory management of stocked merchandise
- Manipulated floor set displays

United Parcel Services Loader  
2007-2012

- Handled packages including haz-mat and international shipments
- Documented required industry standard shipping information