

Royce Clark III

Mount Pocono, PA
mmm1713@live.com - 9292320969

To obtain a full/part time position that will utilize my training & skills as well as enhance my professional growth. In addition, to increase my service to & become an asset to an establishment where greater career opportunities are available.

QUALIFICATIONS/SKILLS

Providing childcare, maintaining inventory & schedules, cashier duties, proficient with organizing & prioritizing daily workload, overseeing project fruition, execution of job responsibilities in timely manner.

Authorized to work in the US for any employer

WORK EXPERIENCE

Overnight Stocker/Sales Associate

BRACEY'S SHOPRITE - Mount Pocono, PA - November 2014 to Present

11/2014- OPEN

- typical duties include unloading deliveries, setting up promotional displays, stocking merchandise, and facing the store. To properly perform essential job duties, supermarket night crew members use a variety of tools and equipment, including pricing guns, utility knives, compactors, transport dollies, pallet jacks, and power jacks. For grocery stores open late at night, night crew stock clerks also interact with customers, retrieve items for guests, and answer questions

Parcel Sorter

Weis Supermarket - Mount Pocono, PA - May 2014 to November 2014

Responsibilities

WEIS MARKETS - Greet customers as they enter the store provide legendary customer service, push there cart and load groceries into car upon asking customer or if required. Clean and stock all 4 bathrooms as needed daily and by periodical checks, clean up isle spills, take out garbage's around the store, keep side walk and parking lot clean

Grill Cook/Cashier

MCDONALDS - Mount Pocono, PA - September 2013 to October 2014

Keep fresh meat products to provide to line workers to be able to make sandwiches. Wash Both of food grills, empty grease traps. Keep and prepare fresh grill towels and wash rags for my shift and following shift, unload garbage's around the store and in parking lots into waste bin outside lot, prepare fresh cookies and pies by 6am everyday

Cashier

F.E.T.E - Manhattan, NY - January 2011 to October 2013

duties include ringing up food & beverage items. Heating up requested food items using grill, microwave & toaster. Also serve all dine-in food on desired plate & must be washed after use by customer and/or by the employee. Keep fresh coffee brewed throughout the day. Also responsible for bathroom cleaning duties; trash removal on required days and maintain clean condiment stand & replenish as needed. Restock all store items daily as needed.. cups, drink holder sleeves, espresso, beans, syrups, milk, tea, etc. Keep pastry case stocked

with assorted morning baked goods: brownies, cakes, muffins & maintain fresh milk in each carafe.. condiment bar must be checked & thoroughly cleaned every ten minutes.

Retail Merchandiser

Footprint Retail Services - Lisle, IL - May 2011 to October 2011

Remodeling and resting all areas needed to be covered in Walgreens and Staples including reading P.O.G.. removing, cleaning, replacing & restocking shelves. Set to schematic while maintaining store is still safe environment for customers to shop. Also set up Mylars (redated), etc. while remaining a humble inner/outer core with team, following all directions within that of the team, team leader and the customer in the reset. Starbucks 42nd Street & 6th Avenue, New York, NY

Mystery Shopper

MARKET FORCE INFORMATION INC - New York, NY - November 2010 to November 2010

Responsibilities

Mystery shopper ~ a mystery consumer is a tool used externally by market research companies, watchdog organizations, or internally by companies themselves to measure quality of service, or compliance with regulation, or to gather specific information about products and services. The mystery consumer's specific identity and purpose is generally not known by the establishment being evaluated. Mystery shoppers perform specific tasks such as purchasing a product, asking questions, registering complaints or behaving in a certain way, and then provide detailed reports or feedback about their experiences

Barista

Star Bucks - Manhattan, NY - August 2008 to July 2010

Responsibilities

Represent major company by providing excellence in customer service & satisfaction. Responsibilities & tasks: Practice camaraderie with coworkers to provide legendary service. Adhere to company policy using environmentally friendly products. Cashier duties. Public Relations - pleasant personality, & neat appearance. Assuring customers that atmosphere is friendly & clean. Replenishing condiment bar, etc. for customers, must be fully stocked at all times. Maintain freshly brewed coffee throughout the day and/or shift, overseeing all food items are fresh daily.

Activities Specialist

School Settlement Advantage After School Program - October 2007 to June 2008

Responsibilities included but were not limited to: interacting with children & providing assistance with homework assignments, overseeing parent daily sign-out table & distribution of program information.

EDUCATION

Career and Technical Education

George Westinghouse High School - Brooklyn, NY
2004 to 2008