

Deanna Palser

U-Haul of Northern Colorado Marketing Company

Denver, CO

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WORK EXPERIENCE

Customer Service Coordinator

Dickensheet and associate's - Denver, CO - August 2013 to February 2014

Responsibilities

Light maintenance on motor vehicle s

Customer service

Operating forklifts

Setting up new auctions

Data entry

U-Haul of Northern Colorado Marketing Company

U-Haul of Northern Colorado Marketing Company - September 2008 to August 2013

Storage Manager-Computer Support Specialist-U-Box Manager (Salary wage)

*Storage Manager - Duties as assigned but not limited

Set up and maintain large warehouse

Training General managers

Follow direction from the Marketing Company President

Monitor and work with the General Managers in order to keep the location on company program.

Work closely with others to achieve set goals.

Auditing 14 locations

*Computer Support Specialist- Duties as assigned but not limited to:

Responsible for 14 locations

Problem solving

Trouble shooting

Fixing and installing computers and security equipment

*U-Box Driver Manager- Duties as assigned but not limited to:

Training new customer care/ Drivers

Starting and setting up new operations

Setting appointments and rout schedule for customers

problem solving and Customer service

CDL B class

forklift /donkey and warehouse

Nanny

- 2006 to 2007

Family information given upon request) \$14 per hour

Performed nanny duties for three beautiful children
Ages: Newborn, 2 years and 4 years
Cooked, cleaned, did the laundry
Managed the house
Ran errands, took the children to and from various classes
Supervised their meals, playtime, and all activities

Customer Service

La Nouvelle Couture - 2001 to 2005

Pay started at \$8 and ended at \$18 per hour

Front desk Customer service for a high end dry cleaning service
Answering phones and assisting with clothing pick-up and deliveries
Assisting customers
Data entry for keeping track of garments
Taking payments at time of pick-up
Sorting clothing according to needs
Checking clothing for items inside of pockets
Covering buttons so they would not be damaged.

All references are available upon request