

MARYAN ALI

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Professional Summary

Work History

Warehouse Production/Temp, 01/2011 to Current

Masterson Staffing – Shakopee, MN

- Achieved a 100% on-time shipment rate.
- Loaded products weighing up to 70 pounds onto trailers for delivery.
- Loaded and unloaded pieces into boxes for shipment.
- Maximized sales by shipping on time and accurately.
- Moved freight, stock and other materials to and from storage and production areas and loading docks.
- Stacked and piled lumber, boards and pallets.
- Stacked and stored pallets at the end of the shift to keep warehouse clean and organized.
- Attached identifying tags to containers.

cashier/customer service, 08/2011 to 01/2012

Dollar Tree – Bloomington, MN

- Operated a cash register for cash, check and credit card transactions with 100% accuracy.
- Stocked and replenished merchandise according to store merchandising layouts.
- Cleaned and organized the store, including the checkout desk and displays.
- Alerted customers to upcoming sales events and promotions.
- Identified potential shoplifters and alerted management.
- Completed all point of sale opening and closing procedures, including counting the contents of the cash register.
- Handled all customer relations issues in a gracious manner and in accordance with company policies.
- Welcomed customers into the store and helped them locate items.
- Verified that all customers received receipts for their purchases.
- Fostered a positive work environment by consistently treating all employees and customers with respect and consideration.
- Cultivated a customer-focused shopping environment by greeting and responding to all customers in a friendly manner.
- Answered customer telephone calls promptly and in an appropriate manner.
- Determined customer needs by asking relevant questions and listening actively to the responses.

cook/Server, 05/2011 to 02/2012

Mcdonalds – Bloomington, MN

- Consistently provided friendly guest service and heartfelt hospitality.
- Demonstrated integrity and honesty while interacting with guests, team members and managers.
- Operated the drive-through window and sales register quickly and efficiently.
- Greeted customers and provided excellent customer service.
- Maintained high standards of customer service during high-volume, fast-paced operations.
- Prepared fountain drinks and ice cream items.
- Assembled food orders while maintaining appropriate portion control.
- Prepared specialty foods such as pizzas and sandwiches, following specific methods that required quick prep time.
- Verified that prepared food met all standards for quality and quantity.
- Placed food trays over food warmers for immediate service or stored them in refrigerated storage cabinets.
- Prepared quality products while maintaining proper food safety practices, portion control and presentation within service goal times.
- Maintained clean and safe environment, including in the kitchen, bathrooms, building exterior, parking lot, dumpster and sidewalk.
- Reported to all shifts wearing a neat, clean and unwrinkled uniform.
- Cooked and packaged large batches of food that were prepared to order or kept hot until needed.

cook/server, 03/2011 to 07/2011

Chipotle – Bloomington, MN

- Answered telephone calls and responded to inquiries.
- Assigned patrons to tables suitable for their needs and according to rotation.
- Assisted in maintaining preparation and service areas in a sanitary condition
- Baked, roasted, broiled, and steamed meats, fish, vegetables, and other foods
- Cleaned and inspected galley equipment, kitchen appliances, and work areas
- Cleaned and organized eating, service, and kitchen areas
- Cleaned and sterilized equipment and facilities
- Cleaned garbage cans with water or steam
- Supported all kitchen operations when chef was absent.
- Maintained daily cleanliness of broiler and fryers.
- Ensured freshness of food and ingredients by checking for quality, keeping track of old and new items, and rotating stock
- Filled beverage and ice dispensers
- Greeted each customer with friendly eye contact
- Helped with preparation, set-up, and service for catering events
- Inspected and cleaned food preparation areas to ensure safe and sanitary food-handling practices
- Inspected restrooms for cleanliness and availability of supplies and cleaned restrooms when necessary
- Kept dining room and kitchen area clean by performing cleaning and laundry duties
- Kept ice bins filled
- Loaded trays with accessories
- Placed clean dishes, utensils, and cooking equipment in storage areas.
- Placed food trays over food warmers for immediate service
- Prepared checks itemizing total meal costs and sales taxes
- Prepared daily food items, and cooked simple foods and beverages
- Prepared food items
- Stocked service stations with items such as ice, napkins, and straws
- Swept and scrubbed floors
- Took food orders and relayed orders to kitchens or serving counters

Skills

- Creative problem solver
- Exceptional communication skills
- MS Windows proficient
- Quick learner
- Strong client relations
- Strategic sales knowledge
- Extensive food/beverage knowledge
- Food regulation compliance
- Accomplished in large event catering
- Supply ordering ability
- Meal preparation expertise
- Valid MN driver's license
- Flexible schedule availability
- Able to handle food products frequently
- Experience with catering and events
- Food preparation experience

Education

High School Diploma: 2005

Eden prairie high school - Eden Prairie, MN