

Ryan Pugsley

Customer Oriented!

1164 S Acoma St Unit 338 - Denver, CO 80210
alumnious@gmail.com - 480-220-1668

Seeking a position with a well established organization where my customer service skills can be utilized and appreciated.

WORK EXPERIENCE

Team Leader

Unleashed by Petco - Denver, CO - April 2014 to Present

Responsibilities

Customer service, basic manager duties, opening and closing the store and registers, resolved customer disputes, handled and processed shipments and returns.

Accomplishments

Successfully setup and opened a brand new location along with being one of 4 managers, myself the customer service manager,

Skills Used

Cash handling, shipment receiving and processing, creating schedules, stocking, customer service and dispute resolution.

Shift Supervisor

Water & Ice - Gilbert, AZ - March 2011 to March 2014

Responsible for opening and closing of store.

- Money handling, security system, ensuring all ice systems running properly.
- Customer service, problem solving, stocking of convenience items, answering phone inquiries.

Skills

Technically proficient in Microsoft Office Suite and use of Internet

Customer service oriented, multi-tasker

Self-starter, Fast learner, works well with a team and independently

EDUCATION

Ongoing in Medical Transcription

Medical Transcription Advantage Career Center - Online
2014 to 2014

Ongoing in Psychology

Rio Salado College - Phoenix, AZ
2013 to 2014

Diploma

Higley High School - Higley, AZ
2012

SKILLS

Attended The Bartending School of Denver in April