

Anthony J. Sanders

742 S .Eagle St. Aurora Co. 80012 Ph [303-695-4383](tel:303-695-4383) or [720-385-4740](tel:720-385-4740) sanders.anthony1@gmail.com

WORK HISTORY

Endurance International (Homestead Website) 1/2013 - Present
Inbound Call Center assisting customers with support of website building, instructing accounts to meet customers.

Microtech-tel Communications 10/2010 – 10/2012
B2B Call Center appointment setting via auto-dialer knowledge of various telecom products DSL, T1's to Cloud Computing, Hosted PBX. Customer Service and Customer Retention Upgrade customer's newer products.

Carey Limousine 4/2010 – 9/2010
Limousine service dispatch drivers to pickup clients on a timely manner. Schedule pickups, input data Resolve any discrepancies and customer complaints

Aurora Financial Services (Part time) 9/2009 – 4/2010
Tax Services and Accounting Firm for businesses Setting appointments for tax preparation.

Emporium Marketing 9/2007 – 7/2009
Residential Call Center appointment setting for Directv
Knowledge of all Directv packages that fit the customer's needs always up selling products.
Customer retention by up selling packages to meet to customer's satisfaction.
Internet sales (Hughes Network, Qwest/ high speed internet)

Treys Capital 7/2005 – 8/2007
Merchant Services setting appointments for outside reps for Credit Card Machine's
Credit Card processing cash loans for businesses. Sold and installed credit card machines for small businesses.

Premier Steel Building 8/2002 – 7/2005
Prepare proposal and finalized sale.

KCG Communications 7/1994 – 8/2002
Customer service solved minor troubles via telephone customer retention
Dispatch technicians to job sites.
Outside sales of telephone equipment set appointments demonstrated telephone equipment
Close sale on first call

EDUCATION

Adams State College-Business Management

A Mind Employed Is Always Happy-Thomas Jefferson