

402 N. Main St. #205
Anderson, SC 29621

Denise Bisch

(864) 437-0795

Professional Skills

- Development and implementation of psychosocial assessments for families in crisis
- Caseload management (nursing home, hospital, home health and hospice)
- Office management and scheduling
- Exceptional customer service and support
- Admitting and emergency room registration procedures
- Teaching experience in a preschool setting
- Supervising, recruiting and scheduling volunteers
- Planning and implementation of adult and children activity programs
- Strong written skills, and ability to multi-task
- Grief counseling and empathetic listening
- ASL and knowledge re: Deaf culture
- Flexible

Professional Highlights

Caris Healthcare- Greenwood, SC

Volunteer/Bereavement Coordinator- June 2012-present

Tennova Hospice (Formally Mercy and Baptist Hospice)– Knoxville, TN
Admissions/Assistant to Medicaid Eligibility Counselor 1989-1996/Hospice Social Worker – 1996-April 2012

Drs. Lucas, Parks & Devries/Cardiothoracic Surgical Association – Louisville, KY
Bookkeeper/Secretary – 1987-1989

George Moskowitz, M.D. – Charleston, SC
Medical Assistant – 1985-1987

Education

University of Tennessee – Knoxville, TN – Graduate - 1995
B.S. - Major: Human Services Education / Educational Interpreting for the Deaf and Hearing Impaired. Minor: Theatre Arts

Clayton State College – Morrow, GA - 1982
Certified Nursing Assistant II

Georgia Southern College – Statesboro, GA – 1977-1979
Major: Theatre Arts

Honors

University of Tennessee Educational Interpreting For The Deaf Traineeship –
Recipient – 1993-1995
National Honor Society – Human Services

References Available Upon Request



May 12, 2014

To Whom It May Concern:

I had the pleasure of working with Denise Bisch for approximately 17 years, the last four as her direct supervisor. Denise served as our hospice social worker during my tenure at Baptist Hospital and the transition from Saint Mary's Health System to Tennova. Throughout the years Denise's priority was always patient care and making sure that both the patient and family needs were addressed. Denise had excellent rapport not only with patients and families, but hospital staff and community organizations. Denise received many accolades over the years and was appreciated and respected in our organization. Hospice works around a team concept and Denise is a team player, cognizant of the needs of others and open to helping when necessary. Denise thinks "out of the box" and has excellent problem solving skills. High energy, upbeat, and professional, Denise knows how to make multi-tasking look easy. I would highly recommend Denise for employment and invite additional contact if needed.

Sincerely,

Lisa Collier, RN

Hospice Manager

Tennova Residential Hospice

7447 Andersonville Pk.

Knoxville, TN 37938

865.923.5500

Tennova Hospice • 7447 Andersonville Pike • Knoxville, TN 37938
TennovaHealthcare.com



August 16, 1989

RE: Mrs. Denise Bisch

To whom it may concern:

I had the pleasure of working with this fine young woman for a period of a year and a half while I practiced with Doctors Aaron Lucas and William Parks.

William C. DeVries, M.D.
Richard M. Briggs, M.D.

While Denise's main responsibilities were in the insurance and bookkeeping department, she assisted with many other aspects of the office, including administration and secretarial.

Denise has a very, very pleasing disposition and was always eager to assist me in any way she could. She is honest and well-motivated, not requiring a great deal of supervision in doing her job in a timely and professional manner.

I can recommend Mrs. Denise Bisch to you without reservation. If you have any questions or need further information, please feel free to contact me at the number listed below.

Sincerely,



William C. DeVries, M.D.

WCD/wh

Cardiothoracic Surgical Associates, P.P.C.

AARON E. LUCAS, M.D., F.A.C.S., F.C.C.P.
WILLIAM E. PARKS, JR., M.D., F.A.C.S., F.C.C.P.

1226 MEDICAL ARTS BUILDING
1169 EASTERN PARKWAY
LOUISVILLE, KENTUCKY 40217
502-459-8825

August 22, 1989

To whom it may concern:

It is with great sadness that I write this letter of recommendation for Ms. Denise Bisch.

Denise has been with us it seems forever. She has been able to fulfill the requirements not only of her job but most of the other job responsibilities in the office when the situation has demanded it. She has been most diligent in all tasks assigned to her and has been efficient in carrying out these duties.

Denise has always been punctual and dependable, and she has been extremely honest in all of her dealings with me. I wish her the very best in her new endeavors, and I can only be envious of her next employer.

If I can be of any assistance, please feel free to contact me personally.

Sincerely,

Aaron E. Lucas, M.D.
Aaron E. Lucas, M.D.

es



GEORGE MOSKOWITZ, M.D.
BOARD CERTIFIED - FAMILY PRACTICE
231 CALHOUN STREET
CHARLESTON, SOUTH CAROLINA 29401
TELEPHONE: (803) 577-0011

March 23, 1987

RE: DENISE BISCH

To Whom It May Concern:

Mrs. Bisch has been a very pleasant, warm individual who has contributed her sense of sharing and caring with our patients for the past two years.

She has demonstrated honesty and professionalism in carrying out her duties as a receptionist as well as in assisting the physician in the practice.

I recommend her as an individual who has a well rounded experience in the primary health care field.

Sincerely,

George Moskowitz, M.D.