

Michael Scott

Brooklyn Park, MN

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WORK EXPERIENCE

Dock Manager

FedEx Smart post - Maple Grove, MN - June 2010 to April 2015

Responsibilities

My daily task at FedEx Smartpost were to manage a total of one hundred an thirty six employees to process freight in a automatic sort system in a safe and productive manner. Consistent training of employees ranging anywhere from how to correctly use our mobile scanner system all the way to how to properly lift packages to avoid injuries. Inventory tracking and ordering, Write ups, Missorted packages, Pallet and trailor load quality, Tracking of the inbound and outbound freight, Total labor hours, Productivity, Scans compliance, And employee development are all things that I either tracked daily using data or conversation. Implementing new processes to satisfy the customer as well as maintaining quality throughout the warehouse. I am forklift certified with experience training employees on the forklift and walkie riders.

Accomplishments

During my five year career with FedEx I acheived great success considering I was a temp to hire employee. I became the only person to become manager after starting as a temporary employee. Two employee of the month awards, The Rising star award, The Ironman award, and my favorite Dock manager of the year award are a few of many other accomplishments. We recently just broke the record for mis-loaded packages With 1 out of 78000. The previous record was 1 out of 48000.

Skills Used

While working at Fedex Smart post the skills I demonstrated were effective actions plans and development of employees.

EDUCATION

General Education Diploma

Winnetka learning center - New Hope, MN

2007 to 2008