

Amber Shahid

Debt Collector

Chaska, MN 55318

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Skills used:

Multitasking, problem solving as well as well as neogating are the things I use to achieve hgh customer service.

I've also done a lot of different welding . Mig,tig plasma. As well as different production experiance while doing welding.

WORK EXPERIENCE

Loyalty Representative

Comcast - Minnetonka, MN - April 2015 to Present

Responsibilities

With inbound calls I promptly provide customers with solutions to their issues they are experiencing. I provide customer care to escalated customers. While insuring to provide the best customer service and experiance it's our goal to make sure every issue is resolved.

Debt Collector

Alliance One - Eagan, MN - September 2014 to April 2015

Responsibilities

With inbound and outbound calls, I collect payments and debts for out standing credit card debt. While provding excellent customer service and insuring customer payments get procesd in a timely matter.

Crew

Mystic Lake Casino - Prior Lake, MN - May 2014 to August 2014

Excelled at customer satisfaction, focused on listening to needs and providing additional items.

- * Worked in three separate restaurants and depending on the day is what my responsibility was.
- * Both made food and served consistently maintained a clean restaurant.

Sales Associate

Party City - Shakopee, MN - October 2012 to October 2013

Focused on customer service and always try and upsell.

- * Ran the front of the house and made sure that is clean and well-kept for shoppers.
- * Focused on the register and consistently praised on by management.

Crew

Papa Murphy's - Eden Prairie, MN - August 2012 to February 2013

Excelled on upselling and customer service

- * Focused on making pizzas and the cash register
- * Cleaned the store to its high standards to make sure we get good secret shoppers

EDUCATION

High School Diploma

Shakopee Senior high school - Shakopee, MN