

William Love

Customer Service Distribution Warehouse

Fairfield, OH

deizelove2002@yahoo.com - 513-578-0108

Excellent experience in customer service, data entry and call center! 3rd Shift Lead of my department! Also great experience operating a stand up reach truck, fork lift and pallet jack using rf scanner! Janitorial and food service Call 513-578-0108

Authorized to work in the US for any employer

WORK EXPERIENCE

Order Puller

Interstate Warehousing - Hamilton, OH - November 2014 to July 2015

Responsibilities

Drive reach truck or fork lift in cold environment picking orders and stocking product

Accomplishments

Fast worker

3rd shift Lead/ Mattress Builder

National Bedding/Serta - Cincinnati, OH - January 2012 to July 2014

Responsibilities

Assembled Mattresses and box springs by using the proper guns and equipment at a steady pace.

Accomplishments

Lead my department on 3rd shift.

Skills Used

Produced quality work while also making sure we reach our quota every night. Also do inspect on the beds before they were shipped.

Call Center Representative

SGS Automotive - Cincinnati, OH - November 2010 to January 2012

Responsibilities

Answered inbound calls and also made some outbound calls to schedule inspections for dealerships such as Chrysler, Audi, and Honda.

Accomplishments

Lead my time in scheduling the most inspections consistently

Skills Used

Multitasking using multiple screens while on call with customers.

Janitorial

Union Central Life Insurance - Cincinnati, OH - January 2009 to January 2012

Responsibilities

Maintained the company by keeping it a clean environment by using the proper equipment.

Skills Used

Keep environment clean using cleaning chemical, vacuums, moping and dusting, ran sit down vacuum and waxer.

Shipping and Receiving Clerk

Ethicon Endo Surgery - Cincinnati, OH - January 2007 to March 2008

Responsibilities

Handled all inbound and outbound packages throughout the shipping dock and the company and making sure they got to the right destination. Unloaded with electric pallet jack.

Skills Used

Used electric pallet jack, scanners and programs with UPS, FedEx, DHL, USPS.

Call Center Representative

Berkeley - Cincinnati, OH - November 2003 to July 2006

Responsibilities

Answered inbound calls providing the customer with the knowledge of the products they were purchasing. Made sales and helped customers with orders.

Accomplishments

Lead team with the most sales and best customer service.

EDUCATION

Life skills center - Cincinnati, OH

2001 to 2002

Winton woods - Cincinnati, OH

1998 to 2001