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Sean Steffan
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Education

ITT Technical Institute – Getzville, NY March 2007 – March 2008

Associates: Information Technology – Software Applications and Programming – GPA: 3.5/4.0

- Consistently awarded Highest Honors and Perfect Attendance for Every Quarter.
- Over 650 hours spent in lab environments doing hands-on programming.

ITT Technical Institute – Getzville, NY March 2005 – March 2007

Associates: Information Technology – Computer Network Systems – GPA: 3.8/4.0

- Consistently awarded Highest Honors and Perfect Attendance for Every Quarter.
- Over 650 hours spent in lab environments doing hands-on programming.

Employment

First Group – West Seneca, NY July 2014 – Present

School Bus Driver

- Maintain a CDL-B license with air brake, passenger, and school bus endorsements.
- Daily safety inspections and operation of a 64-73 passenger bus.

Goodyear Dunlop Tire North America LTD – Tonawanda, NY August 2013 – February 2014

Tire Builder

- Operate machines for tire building process.

Bert's Bikes and Fitness – Multiple Locations, NY March 2010 – February 2013

Service Writer & Technician Tier 2

- Consultation of repair services to customers. Billing and collection of payments.
- Provide advice and training to other technicians.
- Service and repair of bicycles and fitness equipment.

Bills Boys Renovations – Cheektowaga, NY December 2008 – October 2009

Contract Laborer

- Carpentry, Demolition, Drywall Installation, Painting, Plumbing, Roofing, Siding

Taylor Metalworks – Orchard Park, NY September 2008 – December 2008

Quality Control Administrator

- Utilized computer databases to create instruction manuals for CNC Machinery Systems.
- Ensured that Instructions conformed to ISO 9001-2000 standards.

Town of West Seneca – West Seneca, NY June 2002 – September 2008

Buildings and Grounds Department Laborer

- Perform maintenance work around facilities.
- Operate and repair heavy machinery and specialized equipment such as small engine tractors and ice rink Zambonis.

Recreation Department Attendant

- Secured a safe family environment.
- Inspected playground apparatus for damages and other dangers.