

# JEREMY R. GABBERT

208-620-0888

\* Please note salary is negotiable \*

I am proven leader who brings 20 years of customer service management to the table. Hard working, dedicated and results oriented.

## **Costco Wholesale** - Boise, ID November 2013 – September 2014

- Assist members in the boxing and loading of their purchases
- Collect carts in a timely and organized fashion
- Prepare all Costco Deli items on a daily basis
- Responsible for safe handling and preparation of raw and cooked chickens via Costco's food safety guidelines
- Assist in other departments of the warehouse as necessary
- Provide prompt and courteous customer service to members, employees and suppliers

## **General Manager** - Majestic Cinemas 18 Meridian, ID July 2005-Sept. 2013

- Responsible for all day to day operations and profitability of the theater
- Hiring, training, and development of all staff members and management
- Prepare nightly reports, balance cash drawers, and inventory all concession items
- Responsible for ordering all theater supplies including concessions, projections, and janitorial.
- Ensure the overall safety of all patrons and theater staff
- Oversee the disciplining and termination of staff when appropriate
- Scheduling of 80+ employees, inventory, and show schedules while staying within budget
- Build and maintain working relationships with local vendors and businesses as well as all exhibitors

## **Screening Consultant/Sales** - Qwest Communications Boise, ID June 2001-July 2005

- Met and exceeded stringent sales quota's on daily, monthly, quarterly basis.
- Proficient in Microsoft Office, 1.5 Technical Support Trained, Cisco, Gui Applications
- Knowledgeable in DSL, Advance support for Internet related complications
- Investigate and resolve area outages
- Assisted fellow employees with complex technical support

## **Team Leader** - DirecTV Boise, ID June 1998 - Feb 2001

- Responsible for a team of 15-20 members
- Develop and coach successful sales and service reps
- Assist in hiring and training of new acquisitions
- Quality assurance

## **General Manager** - Cineplex Odeon Boise, ID Oct. 1993 - June 2001

- Responsible for 30 - 50 employees
- Hiring, training, and development of staff
- Discipline and firing of employees
- Operated within a strict payroll and concession budget
- Responsible for managing multiple locations