Kevin Dunaway

(614) 288-8380

K_Dunaway24@yahoo.com

6813 Northstar Cir. Castle Rock, Colorado 80108

Summary

- Established leader, and takes on responsibility in a positive manner.
- 10+ years of supervisor experience in diverse areas, easily adaptable.
- 4+ years of production experience in high pace environment.
- Effective troubleshooting and creative problem solving skills.
- Managed a floor of 40+ individuals.

Career History and Accomplishments

Floor Supervisor, *Citicorp Credit Services, Inc.*   2013

- Met 99% of Service Level Agreements.
- Top rated Floor Supervisor in department. (CQEA winner)
- 3 months after opening new site made 2.5 to 3 mil cards/month.
- Increased efficiency 10% with new process implementations.
- Within 6 months site was more efficient than long standing site.
- One of the last to leave when the job was outsourced.

Shift Manager/Delivery Driver*, Papa John's Pizza Inc.*   2011-2013

- 100% known customer satisfaction rating.
- Ensured accuracy of order including proper toppings & sides.
- Planned most efficient paths to get delivery to destination. Handle monetary transactions in a timely and accurate manner.

Shift Manager/Prep Manager, *Little Caesars Corp.*   2008-2011

- Less than 3% product waste using daily projections.
- Trained new employees with proper guidelines and practices.
- Created the nightly deposit to be deposited in the morning.
- Kept labor dollars in the low 20% goal was < 25%.

Machine Operator, *J.P. Morgan Chase Co.*   2006-2008

- Operated a Pitney Bowes flow master 20,000 – 40,000/day.
- Met or exceed all production goals placed each day.
- Cross-trained on each of the different functions within cards. (Embossing, match-merge, SR and material handler)

Shift Manager, *Sherwin Williams.*   2004-2006

- Managed inventory, including ordering and receiving.
- Handled all deposits including counting down registers.
- Increased sales 20% with the DIY customer.
- Trained new employees and taught how to color match.

Education

Bachelor's Degree in Video Game Programming and Design. Westwood College, Denver CO (Online Campus)   2013

- Concentration in C# also Java, XML, .NET and SQL.
- Created games using C++.
- Created games for mobile devices (all art and programming).
- Focused on game and programming logic.