

Andrea Dickerson

Longmont, CO

andiedickerson9261@gmail.com - 3039601230

WORK EXPERIENCE

Grocery Stocker

King Soopers - Littleton, CO - September 1987 to September 2012

Responsibilities

Offered product samples, answered questions and helped customers find items. Refilled and rotated items on shelves to maintain well-stocked inventory. Scanned shelves and product cases for expired stock and discarded outdated or spoiled items. Cleaned grocery shelves, storage area and work areas and kept floors free of spills, water and hazardous debris. Assisted the team in meeting sales, stock loss, labor objectives and margin goals to increase profitability. Verified all deliveries against invoices and completed shortage and overage reports. Followed proper standards for product freshness, food safety, weights and measures, refrigeration and sanitation. Developed knowledge about products and sales items to answer shoppers questions. Unloaded trailers, received merchandise, verified orders and broke down grocery loads. Lifted and maneuvered boxes weighing up to 50 pounds. Supervised, trained and developed team members in accordance with company policies and procedures. Received, inspected and logged all product for accuracy of shipment, temperatures and quality. Cleaned storage areas and work areas, following all health and safety guidelines. Stocked " point of purchase " areas with recipe cards, product coupons and promotional material. Prepared and maintained inventory records.

Accomplishments

Exceeded minimum standards by stocking 85 cases per hour. 26 years of retail service with company.

Skills Used

Excellent communication skills. Customer service-oriented. Team player, very out-going personality and sensitive to other people's needs and feelings. Fast learner and excellent attention to detail. Able to match UPC with shelf tag when stocking. Knowledge of operation of manual pallet-jack, powered pallet stacker, box cutter and box baler.