

# JORDAN D. THACKER

Manager/Supervisor- Production, Warehousing, Quality, Finances, & Merchandise Control

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## Summary

I have been promoted at every job that I have worked at. I have earned production awards, quality awards, and Service Excellence Awards from Yokohama Tire Corp, UPS and Aramark Uniform Services.

## Credentials

Supply Chain University, Chicago, IL

2012

## Experience

2011-2014

Inbound Production Supervisor/Merchandise Control Manager, AUS, Vinton, VA

2008-2011

Outbound Warehouse Supervisor, UPS, Roanoke, VA

2003-2009

Owner/Site Manager, JDT Construction, Hardy, VA

1999-2006

Production Specialist/Tire Finisher (Q.C.) Yokohama Tire Corp., Salem, VA

1995-1999

Repair/Return Specialist, Uttermost Corp., Rocky Mount, VA

## Experience Breakdown

(Uttermost) My first job I started off repairing damaged items to complete orders, soon afterwards I was in control of sending defective items back to companies throughout the US and South America. (Yokohama Tire) I was placed in a Production Specialist role where I earned (5) production awards along with (5) quality awards building quality tires on every machine in the plant, (32). I finished my career there as a Tire Finisher (Quality Inspector), inspecting (500-700) tires nightly for defects and determining the root cause. (JDT Construction) Owner/Site Manager of up to (10) employees. (UPS) As an Outbound Warehouse Supervisor I took my area from fifteenth to fourth in packages loaded per hour, per night, quality of walls built, and overall performance. (Aramark Uniform Services), Started as a Production Supervisor where I took my area from fifty-second to seventh in the country for pounds per operator hour, garments hung weekly, and overall production, after only a year being promoted to Merchandise Control Manager where I lead my

Stockroom from seventh on the East Coast to second and from eighty-second to thirteenth in the nation for money saved (UFR), and overall production, also keeping track of finances and advising General Managers, District Managers, and the Production Manager on the budget being spent and assuring that we did not go over budget daily, weekly and monthly. I was also the acting Plant Manager in his absence. I ordered, stocked and inventoried merchandise on a daily basis. I have supervised up to (50) people and I am very capable at handling any role deemed necessary.

### Tools, Equipment and Skills

Computers, computerized machinery, all tools, automated pallet jacks, forklifts, heavy industrial machinery, excel, word, office, direct reports, finances, inventory, supervision, management, production, warehousing, quality control, merchandise control, great work ethic, quick learner, determined, strong interaction with employees, and anything else that needs to be done.

### Education

**High School Diploma in College Bound Classes**

1995