

Brian Andrews

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Statement of Interests

[Obtain a position as a team-player in a people-oriented organization where I can maximize my customer-service experience in a challenging environment to achieve the corporate goals.]

Career Achievements

- Mediation and problem solving skills.
- Implemented on-board navigation system, resulting in a _50% decrease in average delivery time.
- Practiced careful, defensive driving techniques to attain and maintain a perfect safety record.
- Monitored delivery truck performance and performed routine maintenance.
- Pilot-tested a GPS-enabled inventory tracking system to identify system flaws.
- Developed rapport with clients to improve communication between loading crews and drivers and emphasize appropriate safety measures.
- Operated hi/low, fork lift

Employment History

Driver 2012 to 2014
[Bob's Trucking Company], Denver,CO
Picked up solid waste from customers and hauled it to transfer stations around the Denver Metropolitan Area. I also assisted with cleaning up material from the surrounding property.

- Addressed customer concerns and complainants.
- Performed daily safety and maintenance checks, practiced workplace safety, and participated in routine maintenance
- Developed solutions as part of the quality management team

[Bus Driver]

2012 to 2012

[Quality Bus Service], [Ft. Lauderdale, FL]

Transporting passengers in a retirement community accessibility needs.

- [Exercise customer service skills]
- [Safely transporting Passengers]
- [Perform all Pre-trip and Post-trip inspections]

[Crane Operator/ Driver]

2010 to 2012

[Sam's Hauling INC,], [Englewood, CO]

Delivered roll off dumpsters to customers, also the delivery of "Tubbs" by a separate truck to other customers, following the Route layout plan for delivery.

- [Operate all equipment in a safe and efficient way according to all relevant legislation, policies and procedures]
- [Perform daily safety and maintenance checks, practice workplace safety, and participate in routine maintenance]
- [Cleaned trucks as scheduled or required, and ensured the trucks and equipment were safely secured and stored.]

[Delivery Driver]

2006 to 2009

[Pro Drivers INC,], [Aurora, CO]

Drove for multiple trucking companies , trucks provided by the employer, delivering multiple products to different customer locations.

- [Maintained complete records of truck maintenance, delivery schedules, customer issues, and location notes to inform management of delivery operations.]
- [Maintained a daily 24-hour log book record of duty status documenting all work and rest periods.]
- [Parked trailers in parking spaces at private truck stops.

[Delivery Driver]

2004 to 2006

[Home Lumber ,], [Littleton, CO]

Delivered lumber and supplies to specified customers. And building special lumber packs for customers. Loading lumber and supplies on and off trucks .

- [Delivered Monday through Friday to most areas within a 50 mile radius of the lumber yard.]
- [Serviced contractors, home builders and homeowners in selecting and handling lumber materials for drop off.]
- [Was trained to identify delivery site conditions that may pose a potential safety risk to our customers and or the customers' property.]

[Delivery Driver] 2003 to 2004
[Concrete Frame LLC,], [Aurora, CO]
Delivered concrete frames to job sites. Helped the crane operator with proper hand signals to load and unload the products. Used fork lift to load and unload products.

- [Delivered concrete frames by preparing, loading, unloading, operating, and cleaning trucks; developing sales and maintaining records.]
- [Communicated with the Driver Supervisor and Warehouse Manager on customer questions and/or issues; prepared driver notes as needed.]
- [Ensured compliance with regulatory and company policies and procedures.]

Education History **H.S., Diploma** 1997
[Lincoln High School,], [Denver, Colorado]. [Basic Studies]

[C.D.L Class A] 2003
[United States truck driving school] [Wheat Ridge, CO,]

- Skills**
- Public Safety and Security
 - Scheduling and Time Tracking
 - Policy and Procedure Enforcement
 - Crew Training
 - Team Leadership

Certificates of Achievement

- [Medical examiners certificate].. Denver CO,],11/26/2013 to 11/26/2015 ,, .. Certificate to comply with all requirements contained in the Department of Transportation Federal Motor Carriers Safety Administration Regulations 49 CFR part 391 qualifications of drivers.
- [Commercial drivers license class A]. Denver Colorado, 2012 to 2016. Class A: any combination of vehicles with a GCWR of 26,001 lbs. or more provided the the GVWR of the vehicles being towed is in excess of 10,000 lbs.
- [Forklift Certified] - [Home Lumber ,]. [Littleton, CO], 2004. Certificate of completion of forklift training course.

Recognition

- Driver Bob's trucking company - .. [Denver, CO], 2012. Using clear, concise communication skills in conjunction with organizational skills to perform daily duties. Worked well as a team member or independently. Resourceful, energetic, competent, multi-task and results-oriented. Commended for dedicated work ethic and rewarded by steady promotions and training in all aspects of work. Mediation and problem solving skills.

