

# Darries Williams

## Manager

26 Theodore Ln - Coats, NC 27521  
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Customer service driven individual seeking an employer that needs someone with integrity, relentless pride in work, hard working with great work ethics and outstanding customer service skills.

### WORK EXPERIENCE

#### **Customer Service Representative**

Alorica (ATT) - Kennesaw, GA - February 2014 to June 2014

##### Responsibilities

Customer billing explanation, sales, verifying plans and offering suggestions to a comparable plan to optimize savings based on usage.

##### Accomplishments

Received several bonuses for customers satisfaction.

##### Skills Used

Avaya, Windows, System X, Clarify

#### **Sales Associate**

Kangaroo Express - Slidell, LA - October 2013 to January 2014

##### Responsibilities

Pos operation, customer service, clean restrooms, fax machine, cat scales, trendar, assist manager in any extra duties

##### Accomplishments

I was about to begin management training prior to moving back to atlanta

##### Skills Used

Customer service

#### **assistant manager**

Arbys - Saint Marys, GA - July 2004 to August 2013

I assist general manager in day to day operations. I'm responsible for team member training, truck orders, posting invoices, scheduling, inventory, driving sales thru add-ons, banking, and enforcing all policies.

### EDUCATION

#### **phlebotomy**

central Carolina community college - Dunn, NC

### SKILLS

pos, customer service, hospitality, people person

CERTIFICATIONS

**serve safe, development from within**