

Timothy Hedgpeth

Denver, CO

trhedgpeth@gmail.com - 205-639-7785

Authorized to work in the US for any employer

WORK EXPERIENCE

Intouch - Aurora, CO - October 2014 to June 2015

McDonald's Aurora, Co

Crew Trainer

Crossmark - Cedar Rapids, IA - June 2012 to November 2014

Event Specialist

McDonald's - Cedar Rapids, IA - November 2011 to May 2012

Opening Crew Member

McDonald's - Helena, AL - August 2010 to October 2011

Overnight Crew Member

McDonalds - Mount Zion, IL - June 2008 to July 2010

ADDITIONAL INFORMATION

- *Excels in customer service by instilling the importance and critical nature of superior customer service
- *Drives sales and profits through anticipating and exceeding the customers expectation
- *Focuses on a clear purpose and aligns it with strategic direction and metrics
- *Lives integrity being honest and trustworthy and reliable
- *Able to perform under pressure by prioritizing and multi-tasking in fast paced environment
- *Computer skills including POS, Windows, Email and Internet
- *Cash Management and transaction accuracy
- *Opening and Closing Responsibilities
- *Sales driven goals while promoting a new product through demonstrations
- *Achieved and demonstrated the ability to handle customer complaints to improve quality of overall customer service
- *Has proven a solid work ethic and great attitude
- *Able to communicate in order to de-escalate and provide a pleasant experience